



SSM 52294 2024 Ranger - Up To A 10 Second Delay Loading Off Road Mode Using The Drive Mode Control On The Center Console

Some 2024 Ranger vehicles may exhibit a concern with up to a 10 second delay loading off road mode when using the drive mode control on the center console. This may be due to the software in the accessory protocol interface module (APIM). Reprogramming or replacing the APIM will not resolve this condition. Inform customers that engineering is currently working on a solution for this condition and will be released via Ford Power-Up software updates delivered over-the-air (OTA) expected in Q2 2025. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in June 2025. Monitor OASIS for additional information.