



SSM 52293 2024 Ranger - Center Display Screen Goes Black, Blue, Turns Off Or Flashes

Some 2024 Ranger vehicles may exhibit various center display screen concerns where the center display screen goes black, parts of the screen turn black, turns blue, turns off, or flashes/flickers white when navigating various menu's on the center display screen. When this happens, the rear camera functions normally. This may be due to the software in the accessory protocol interface module (APIM). Reprogramming or replacing the APIM will not resolve this condition. Inform customers that engineering is currently working on a solution for this condition and will be released via Ford Power-Up software updates delivered over-the-air (OTA) expected in Q2 2025. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in June 2025. Monitor OASIS for additional information.