



SSM 52290 2024 Ranger - Towing Screen Shows On The Center Display Screen After Every Key Cycle With No Trailer Connected

Some 2024 Ranger vehicles may exhibit a condition where the vehicle's center display screen shows the towing screen after every key cycle with Active Trailer indicated even when no trailer is connected. When the No Active Trailer selection is subsequently made, the previously selected trailer is still shown as active. This may be due to the software in the accessory protocol interface module (APIM). Reprogramming or replacing the APIM will not resolve this condition. Inform customers that engineering is currently working on a solution for this condition and will be released via Ford Power-Up software updates delivered over-the-air (OTA) expected in Q4. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in December 2024. Monitor OASIS for additional information.