



Technical Service Bulletin

93 PSS: External sound warning message in instrument cluster

93 24 42 2071352/2 February 23, 2024. Supersedes Technical Service Bulletin Group 93 number 23-20 dated August 29, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8 e quattro, and Q5 e quattro	2020 – 2021	All	Not Applicable
A7 e quattro	2021 – 2022		
e-tron quattro, and e-tron Sportback quattro	2021 – 2023		
e-tron S, e-tron GT, RS e-tron GT, Q4 e-tron, and Q5 Sportback e-tron	2022 -2023		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Updated model) Revised <i>Condition</i> (updated expected availability of update)
1	08/29/2023	Initial publication

This bulletin applies to e-tron, Q4 e-tron, e-tron GT, A8 e quattro, A7 e quattro, and Q5 e quattro.

Customer states:

The following warning message appears: "Vehicle sound: Malfunction! Pedestrians cannot hear vehicle. Please contact Service".

Workshop findings:

- No relevant DTCs are stored.
- The external sound works correctly.
- The message may appear sporadically when starting the vehicle or when exceeding or dropping below a speed of approx. 40 mph.

Technical Background



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The warning message appears yet the external sound works correctly. This concern is currently in analysis.

Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is expected to be available for Q4 e-tron, A8 e quattro, A7 e quattro, and Q5 e quattro by the end of the 3rd quarter of 2024 (subject to change). A solution is expected to be available for e-tron GT by the end of the 4th quarter of 2024 (subject to change). No repairs are necessary at this point for any affected vehicle. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2071352**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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