



Technical Service Bulletin

91 OCU3 High: DTC U178500 Software error, passive / sporadic

91 24 73 2073131/1 February 23, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, RS 3, and Q3	2022 – 2024	All	Not Applicable

Condition

Customer states:

- An SOS Emergency Call Malfunction is displayed on the instrument cluster.

Workshop findings:

The following DTC or DTCs and symptom code(s) may be stored in *the Control Module for Emergency Call and Communication Unit (OCU) -J949-*, (address word 0075):

- **DTC U178500:** Control Module for Emergency Call Module and Communication Unit, software error.

Technical Background

A software related problem causes this DTC to be entered erroneously.

Production Solution

Not applicable.

Service

Perform the suggested ODIS Test Plan:

- “Check OCU control module configuration”.

Before releasing the vehicle, please make sure that the emergency call LED is illuminated green.



NOTICE

Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.

Warranty



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Claim Type:	110 Up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9170		
Damage Code:	0039		
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol (Max 50 TU)
	GFF	0150 0010	See SRT with associated operations
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2073131/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2073131**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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