

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 55-1728

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

February 2024

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2023-2024 Dynamax Isata's, Force, and Europa Class C Motorhome Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

### **WHAT IS THE ISSUE?**

The manufacturing plant would like to install an additional bypass on the recirculation line for the AquaGo Comfort Plus system. The current bypass will not prevent the antifreeze from contacting the flow sensor. **This TSB will expire on February 28, 2026, or at the end of the Forest River's Manufacture Warranty, whichever occurs first.**

### **DEALERS: WHAT SHOULD YOU DO?**

Please locate and follow the remedy instructions on Dealer Connect. Service Campaign: 001065

### **DEALER REPAIR CODES:**

Prior Authorization and Pictures are required for the remedy after installation. Pictures of the remedy are a payment condition that must be provided with a claim against the repair code(s).

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
55-1728	SB-397-03-00-004495	PERFORM REMEDY	1.5 HRS


### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 264-3474

Sincerely,

Forest River, Inc.  
Office of Corporate Compliance

# TECHNICAL SERVICE BULLETIN 55-1728 REMEDY INSTRUCTIONS

	Make(s): ISATA, FORCE & EUROPA Model(s): MANY, SEE BELOW Model Year(s): 2023 - 2024	Repair Code: SB-397-03-00-004495 Allotted Time: 1.50 HRS. Inspection Code: N/A Allotted Time: N/A
	Concern: Add a bypass to the recirculation line to prevent antifreeze from contacting the AquaGO flow sensor.	Photo(s) Required: YES Prior Authorization Required: YES Part(s) Number: F100528786 Part(s) Return: N/A

**Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.**

CERTAIN 2023 FORCE - FRC34KDHD, FRC37BDHD & FRC37TSHD

CERTAIN 2023 – 2024 EUROPA - EUC31SSFR & EUC32KDFR

CERTAIN 2023 – 2024 ISATA - ISC24FWM, ISC24FWMCD, ISC24RWM, ISC24RWMCD, ISC28SSD4X4, ISC28SSD4X4CD, ISC30FWD4X4, ISC30FWD4X4, ISC30FWD4X4CD & ISC34DSD4X4

STEP 1: ACCESS THE AQUAGO CURRENT RECIRCULATION LINE;

A. DRAIN RECIRCULATION LINE;

STEP 2: CUT CURRENT RECIRCULATION LINE BY THE PLATFORM THE AQUAGO SITS ON;

- A. INSTALL A "T" IN THE CURRENT RECIRCULATION HOSE BY THE PLATFORM;
- B. USE THE PROPER CRIMP RINGS TO SECURE "T" TO HOSE;

STEP 3: INSTALL THE RECIRCULATION THAT WAS CUT OFF TO THE TOP OF THE "T" THAT WAS INSTALLED;

A. USE THE PROPER CRIMP RINGS TO SECURE "T" TO HOSE;

STEP 4: CUT THE RECIRCULATION HOSE HALFWAY BETWEEN THE NEWLY INSTALLED "T" AND THE BLACK THREADED END;

STEP 5: INSTALL A 1/2" SHUT OFF;

A. USE THE PROPER CRIMP RINGS TO SECURE "1/2" SHUTOFF VALVE" TO HOSES;

STEP 6: INSTALL A 12" LONG PIECE OF RED HOSE TO THE "T" THAT WAS INSTALLED BY THE PLATFORM;

A. USE THE PROPER CRIMP RINGS TO SECURE "T" TO HOSE;

STEP 7: STEP 5: INSTALL A 1/2" SHUT OFF TO THE NEW 12" LINE;

A. USE THE PROPER CRIMP RINGS TO SECURE "1/2" SHUTOFF VALVE" TO HOSES;

STEP 8: ROUTE THE OTHER END OF THIS HOSE THE EXTERIOR OF THE VEHICLE FOR PROPER DRAINAGE;

STEP 9: CLEAN AREA OF ANY WATER;

STEP 10: ENSURE PROPER WORKING ORDER OF THE NEWLY INSTALLED RECIRCULATION LINE;

STEP 11: CLAIM REPAIR CODE.

**PHOTO ON THE NEXT PAGE FOR REFERENCE.**

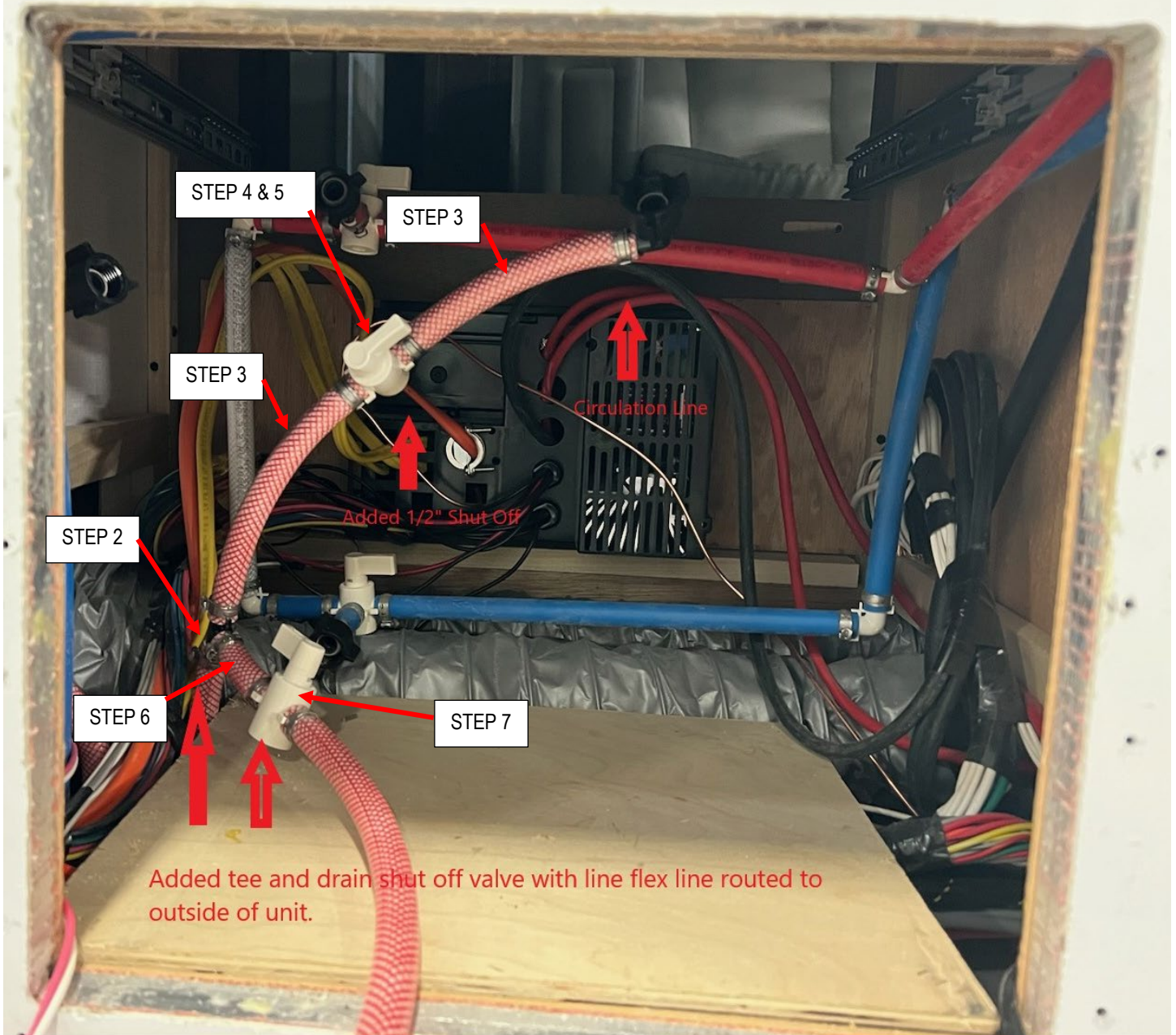
# TECHNICAL SERVICE BULLETIN 55-1728 REMEDY INSTRUCTIONS



Make(s): ISATA, FORCE & EUROPA  
Model(s): MANY, SEE BELOW  
Model Year(s): 2023 - 2024

Concern:  
Add a bypass to the recirculation line to prevent antifreeze from contacting the AquaGO flow sensor.

Repair Code: SB-397-03-00-004495  
Allotted Time: 1.50 HRS.  
Inspection Code: N/A  
Allotted Time: N/A  
Photo(s) Required: YES  
Prior Authorization Required: YES  
Part(s) Number: F100528786  
Part(s) Return: N/A



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## **WHAT IS THE ISSUE?**

The manufacturing plant would like to install an additional bypass on the recirculation line for the AquaGo Comfort Plus system. The current bypass will not prevent the antifreeze from contacting the flow sensor.

***This TSB will expire on February 28, 2026, or at the end of the Forest River's Manufacture Warranty, whichever occurs first.***

## **OWNERS: WHAT SHOULD YOU DO?**

Please get in touch with your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state Forest River has notified you of the issue and provide the TSB number (located at the top of this page) to the dealership. Giving the dealership a copy of this letter when you take your vehicle in for repair is also helpful. You may visit [www.forestriverinc.com](http://www.forestriverinc.com) to search for dealer locations.

## **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is 1.50 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

## **MAY FOREST RIVER ASSIST YOU FURTHER?**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 264-3474

## **WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?**

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Dynamax  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
2745 Northland Dr.  
Elkhart, IN 46514

Sincerely,

Forest River, Inc.  
Office of Corporate Compliance