



Service Bulletin

Bulletin No.: 24-NA-014

Date: February, 2024

INFORMATION

Subject: Information on a False DTC B17E2 Setting

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2023	2023				
GMC	Canyon	2023	2023				

Involved Region or Country	North America
Additional Options (RPOs)	
Condition	Some customers may comment on a Service Driver Assist message illuminated in the DIC. Technician may find DTC B17E2 set.
Cause	The cause of the condition may be a software anomaly setting the false code.
Correction	DO NOT diagnose, this is a false code setting. The Chevrolet Colorado and GMC Canyon do not use a headrest position that sets the false code. A software update will be released to correct it.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Version	2
Modified	Released January 22, 2024 Revised February 15, 2024 – Updated Condition and Correction sections.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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