



SIB 61 30 23

2024-02-20

DELIVERY STOP: INTERACTION BAR



THIS REPAIR IS MOBILE FRIENDLY

This Service Information Bulletin (Revision 2) replaces SI B61 30 23 **dated December 2023**.

What's New:

- Correction- Removal of customer agreement Note
- Claim Information- Mobility offering and updates for additional work if necessary

MODEL

E-Series	Model Description	Production Date
G70	7 Series Sedan	November 10, 2022 – March 28, 2023

AFFECTED VEHICLES

- Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.
- Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in the Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective November 21, 2023) on certain Model Year 2023 - 2024 BMW vehicles that were produced between November 10, 2022, and March 28, 2023.

In the event of a voltage drop, comfort functions of the interaction bar may fail and not respond.

CAUSE

Software error in the BMW Interaction Bar.

This can lead to a failure of the air vent functions on the passenger side of the bar (circled).

CORRECTION

Replace the BMW Interaction Bar **before vehicle delivery**.

PROCEDURE

Replace the BMW Interaction bar following repair instructions, **Removing, and installing the touch control box for the instrument panel 61 31 147 | REP-REP-P-6131147-G70 - V.4.**

Note: The Affected Vehicles that are repaired DO NOT have to be programmed.

PARTS INFORMATION

At the start of the technical campaign, only a **limited number of parts** are available. Please refer to the weekly Parts Matrix for ordering information. If it is no longer on the Parts Matrix and there is no note in EPC, then the part is open for normal ordering.

Only use and invoice the applicable part number listed below.

Part Number	Description	Quantity
61 31 5 B34 0B3	BMW Interaction Bar, Instrument panel center (BASIC)	1
Or		
61 31 5 B34 0B4	BMW Interaction Bar, Instrument panel center (BAMI), if equipped with optional automatic doors SA3CD	1

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalog, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the special Repair Code listed in this bulletin.

CLAIM INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below, and when required, the part number above that applies.

Repair Code:	0061220800	G70 Replacing BMW Interaction Bar (automatic air conditioning control panel)
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop.

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 75 702	Replacing the BMW Interaction Bar	9 FRU (All)
And:			
If necessary	00 75 854	Additional work/addressing bar	4 FRU

Or:

The vehicle arrives at your center and this Action shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 75 171	Replacing the BMW Interaction Bar	10 FRU; 11 FRU (BEVs)
And:			
If necessary	00 75 854	Additional work/addressing bar	4 FRU

Note: The Affected Vehicles that are repaired (WP #1 and WP #3) DO NOT have to be programmed.

Additionally, work packages (WP) # 2 and # 4 no longer apply.

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Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B61 30 23 WP 1), unless otherwise required by State law.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Action's repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

