



Technical Service Bulletin

93 Vibrations/ticking noise from rear of the vehicle at <5 km/h

93 24 41 2073062/1 February 19, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron quattro	2019 2021 – 2023	All	Not Applicable
e-tron Sportback quattro	2021 – 2023		
e-tron S	2022 – 2023		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback quattro	2022 - 2023		

Condition

Customer states:

- Vibrations and/or ticking noise from the area of the rear axle at <5 km/h.

Workshop findings:

- The complaint can be reproduced. The noise originates in the electric drive motor on the rear axle.

Technical Background

During slow speed operations (<5 km/h) a vibration and/or ticking noise can be heard from the rear drive motor.

Production Solution

Not applicable.

Service

This TSB replaces Pending Service Solution (PSS) TSB 2071382: *93 PSS Vibrations/ticking noise rear of vehicle.*

The complaint described above can be resolved with a software update.





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Observe the following table, and **ONLY** perform the update after service campaign 93N1 has been performed!



Always use DoIP when flashing a control module via ODIS in supported vehicles.

To Activate DoIP, select *Administration>>General>>GFF Process>>DoIP communication>>Only allow DoIP communication*

This setting will automatically reset when the diagnostic session is ended.

You can tell if DoIP is active by observing a red LED on the VAS 6154(A)

WARNING

To prevent the high-voltage battery from charging during the software update, the high-voltage charging cable on vehicles with high-voltage components must be unplugged. Please note that high-voltage equipment may be damaged if the high-voltage battery is charge during a software update.

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the 00CE (J944) and 0051 (J841) using the SVM action code as listed in the table below, if necessary:

Diagnostic Address	Old Software Part Number	Old Software Version	HW Part Number	New Software Part Number (or higher)	New Software Version (or higher)	New HW Part Number	SVM Code Input
00CE	0FE 907 180 K	<1005	0EF 907 180 C 0EF 907 180 F 0EF 907 180 K	0FE 907 108 K	1007	0EF 907 180 C 0EF 907 180 F 0EF 907 180 K	51A005
00CE	0FE 907 180 F	<1002	0EF 907 180 F	0FE 907 108 K	1007	0EF 907 180 F	
0051	0EF 907 080 H	<1005	0EF 907 080 C 0EF 907 080 E	0EF 907 080 H	1007	0EF 907 080 C 0EF 907 080 E	



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			0EF 907 080 H			0EF 907 080 H	
0051	0EF 907 080 E	<1002	0EF 907 080 C 0EF 907 080 E	0EF 907 080 H	1007	0EF 907 080 C 0EF 907 080 E	

Warranty

Claim Type:	<ul style="list-style-type: none"> Use applicable claim type. If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9350		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0060	Time stated on the diagnostic protocol (Max 80 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2073062/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2073062**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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