

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6803  
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 22, 2024

Subject: Stop Delivery Order Await Communication: Reference Number N242439240

Models: 2024 Cadillac XT5

To: All General Motors Dealers

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2024 Cadillac XT5, vehicles which are in the attached VIN file and in new vehicle inventory or in transit. General Motors is investigating a potential quality issue with these vehicles. Dealers are to wait for further communication. The GM reference number is N242439240.

The subject vehicles cannot be delivered or sold until further notice.

Until further instructions are received, new vehicles subject to this stop delivery order must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated as "Stop Delivery" Type and VIN Status as "Incomplete Remedy Not Available" on February 22, 2024. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS