

# **Technical Service Bulletin**

### 55 Noises coming from the trunk lid struts

55 24 89 2062669/3 February 15, 2024. Supersedes Technical Service Bulletin Group 55 number 22-70 dated August 9, 2022 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2016 – 2024		
S6	2016 – 2018 2020 – 2024	All	Not Applicable
A4	2017 – 2024		
A3, S3, and RS 3	2017 – 2020 2022 – 2024		
S4, A5, S5, and RS 5	2018 – 2024		

### Condition

REVISION HISTORY			
Revision	Date	Purpose	
3	-	Revised header (Add Model Years)	
2	08/09/2022	Revised header (Add Model Years)	
1	03/25/2021	Initial publication	

### **Customer states:**

• When opening and closing the trunk lid, noises from the trunk lid struts can be heard.

### Workshop findings:

• Hydraulic flow and/or chafing sounds are emitted from the trunk lid struts during operation.

### **Technical Background**

While operating the trunk lid struts, hydraulic flow and functional noises are audible.

These noises, when extending and retracting the struts, are a typical strut characteristic and design related. They may vary due to component tolerances. The sound frequency and intensity can change depending on strut temperature, the speed, and the frequency with which the struts are operated.

### **Production Solution**

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Not applicable.

## Service

## **i**

Tip: Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.

### Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## **Additional Information**

All part and service references provided in this TSB (**2062669**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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