



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-24-01

Subject: OC & Piston Fracture Warranty Extension

Date: Feb. 16, 2024

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

The following OC & Piston Fracture Limited Warranty Extension is applicable for certain Audi vehicles. Affected Vehicles may include:

Oil Consumption Vehicles

- 2012-2014 model year Audi A4
- 2012-2014 model year Audi A5
- 2012-2014 model year Audi A6
- 2012-2014 model year Audi Q5
- 2012-2014 model year Audi TT

Piston Fracture Vehicles

- 2015-2017 model year Audi A3
- 2016-2017 model year Audi TT

Oil Consumption Warranty Extension:

For the Oil Consumption Vehicles, the Warranty Extension covers 75% of the cost of repair (parts and labor), by an authorized Audi dealer, of a diagnosed condition of excessive oil consumption, as confirmed by the authorized dealer's oil consumption test, during the period of nine 9 years or 90,000 miles (whichever occurs first) from the vehicle's in-service date. However, if on January 29, 2024 a Settlement Class Vehicle is more than 9 years old from its In-Service Date, then for that vehicle, the Warranty Extension time and mileage limitations shall be for a period of up to April 8, 2024, or 90,000 miles from the vehicle's in-service date (whichever occurs first). If an oil consumption repair is performed under the Warranty Extension, then the cost of the oil consumption test that led to said repair shall likewise be covered at the same percentage (75%) as provided under the warranty extension.

The Warranty Extension is conditioned upon the Settlement Class Member providing, to the dealer, Proof of Adherence to the vehicle's oil maintenance requirements, during the time that he/she/it owned or leased the vehicle, with a 10% variance of each time and mileage oil maintenance interval, or, if the Settlement Class Member cannot obtain such proof, a sworn declaration, signed under penalty of perjury, detailing what good faith efforts were made to obtain the records, why the records are not available, and that the Settlement Class Member has adhered to the vehicle oil maintenance schedule within said 10% variance.

The Warranty Extension shall also cover a percentage (as outlined in the Sliding Scale below) of the cost of repair (parts and labor), by an authorized Audi dealer, of a diagnosed condition of engine damage that was directly caused by excessive oil consumption, during the aforesaid period of nine 9 years or 90,000 miles (whichever occurs first) from the vehicle's in-service date, subject to the Proof of Adherence to oil maintenance requirements, and the following Sliding Scale percentages of coverage which are based upon the age and mileage of the Settlement Class Vehicle at the time of such repair:

Time from In-Service Date	Less than 50,000 miles	50,001 to 60,000 miles	60,001 to 70,000 miles	70,001 to 90,000 miles
4 years or less	100%	70%	60%	50%
4-5 years	70%	60%	50%	40%
5-6 years	60%	50%	40%	35%
6-7 years	50%	40%	35%	30%
7-9 years ¹	40%	35%	30%	25%



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The Warranty Extension is subject to the same terms, conditions, and limitations set forth in the vehicle’s original NVLW and Warranty Information Booklet, and shall be fully transferable to subsequent owners to the extent that its time and mileage limitation periods have not expired.

Excluded from the Warranty Extension is excessive oil consumption resulting from misuse, abuse, alteration or modification, a collision or crash, vandalism, and/or damage from an environmental or other outside source.

Piston Fracture Warranty Extension:

For the Piston Fracture Vehicles, the Warranty Extension covers 75% of the cost of repair (parts and labor), by an authorized Audi dealer, of a diagnosed condition of a piston fracture during the period of nine 9 years or 90,000 miles (whichever occurs first) from the vehicle’s in-service date. However, if on January 29, 2024, a Settlement Class Vehicle is more than 9 years old from its In-Service Date, then for that vehicle, the Warranty Extension time and mileage limitations shall be for a period of up to April 8, 2024 or 90,000 miles from the vehicle’s in-service date (whichever occurs first).

The Warranty Extension is conditioned upon the Settlement Class Member providing, to the dealer, Proof of Adherence to the vehicle’s oil maintenance requirements, during the time that he/she/it owned or leased the vehicle, with a 10% variance of each time and mileage oil maintenance interval, or, if the Settlement Class Member cannot obtain such proof, a sworn declaration, signed under penalty of perjury, detailing what good faith efforts were made to obtain the records, why the records are not available, and that the Settlement Class Member has adhered to the vehicle oil maintenance schedule within said 10% variance.

The Warranty Extension shall also cover a percentage (as outlined in the Sliding Scale below) of the cost of repair (parts and labor), by an authorized Audi dealer, of a diagnosed condition of engine damage (other than the piston fracture itself) which was directly caused by a piston fracture, during the aforesaid period of 9 years or 90,000 miles (whichever occurs first) from the vehicle’s in-service date, subject to the Proof of Adherence to oil maintenance requirements, and the following Sliding Scale percentages of coverage which are based upon the age and mileage of the Settlement Class Vehicle at the time of such repair:

Time from In-Service Date	Less than 50,000 miles	50,001 to 60,000 miles	60,001 to 70,000 miles	70,001 to 90,000 miles
4 years or less	100%	70%	60%	50%
4-5 years	70%	60%	50%	40%
5-6 years	60%	50%	40%	35%
6-7 years	50%	40%	35%	30%
7-9 years ²	40%	35%	30%	25%

The Warranty Extension is subject to the same terms, conditions, and limitations set forth in the Settlement Class Vehicle’s original NVLW and Warranty Information Booklet, and shall be fully transferable to subsequent owners to the extent that its time and mileage limitation periods have not expired.

Excluded from the Warranty Extension is piston fracture resulting from misuse, abuse, alteration or modification, a collision or crash, vandalism, and/or damage from an environmental or other outside source.



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SAGA Claiming Procedures

Dealers must use the following Claim Type and Service Number when submitting warranty extension claims:

SAGA Claiming Procedures			
Claim Type	2GW	2GW	2WA
Service Number	1310 Oil Consumption	1319 Piston Fracture	Consequential Engine (Service number is TBD. Bulletin will be updated once available)

Vehicle Eligibility

To determine if a vehicle is eligible for this Limited Warranty Extension, check the VIN in Elsa > Vehicle Data. The “Warranty” section of the “Vehicle Data” screen will show Warranty Key “U67” indicating this vehicle is applicable for this Warranty Extension.

Questions or Concerns

Contact Audi Warranty at 866.677.2834 or AudiWarranty@audi.com with questions or concerns related to this limited warranty extension.