



SSM 52272 2023 Navigator - Heated Seat Switch/Center Display Screen Mismatch

Some 2023 Navigator vehicles may exhibit a heated seat switch/center display screen mismatch indicating heated seat temp level. Inform customers that engineering is currently working on a solution for this condition and will be released via Ford Power-Up software updates delivered over-the-air (OTA) expected in April 2024. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in April 2024. Monitor OASIS for additional information.