



# Service Bulletin

Bulletin No.: 24-NA-030

Date: February, 2024

## INFORMATION

**Subject:** Information on Vehicles After Alignment that Veer Biased in Lane Immediately After SuperCruise Engagement

**This Bulletin replaces PIT6115.**

Brand:	Model:	Model Year:		VIN Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2021	2024	—	—	—	—
Chevrolet	Silverado 1500	2023					
	Suburban						
	Tahoe						
GMC	HUMMER EV	2022	2023	—	—	—	—
	HUMMER EV Pickup	2024	2024				
	Hummer EV SUV						
	Sierra	2023					
	Yukon Models						

<b>Involved Region or Country</b>	North America, Europe, Kazakhstan, Uzbekistan, Middle East, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Japan, Cadillac Korea (South Korea), Thailand (ASEAN), Australia/New Zealand, Other Africa
<b>Additional Options (RPOs)</b>	Equipped with LANE ACTIVE SAFETY-KEEP ASSIST, HANDS FREE LANE FOLLOWING (ENTIRE SPEED RANGE) (RPO UKL)
<b>Condition</b>	Customers may notice that after an alignment, when they engage SuperCruise, their vehicle will immediately veer biased in the lane and center itself on the left-hand lane line. During normal driving and/or if normal/adaptive cruise is used a pull may not be noticed.
<b>Cause</b>	This issue may be due to an anomaly after a vehicle alignment in the Image Processing Module.
<b>Correction</b>	Please refer to Steering Wheel Position Sensor Centering document (doc id 4887047) to properly complete the learn procedure.

**Important:** Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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