



SIB 51 04 24

2024-02-16

BUZZING SOUND FROM THE UPPER TAILGATE INTERIOR TRIM PANEL THIS REPAIR IS MOBILE FRIENDLY**MODEL**

| E-Series | Model Description |
|----------|------------------------------|
| F95 | X5 M Sports Activity Vehicle |
| G05 | X5 Sports Activity Vehicle |
| G07 | X7 Sports Activity Vehicle |

SITUATION

While driving on rough/uneven roads, a buzzing sound can be heard from the upper tailgate interior trim panel.

Note: See attached video V51 03 24.

CAUSE

A welding burr on the upper tailgate trim panel is contacting the sheet metal.

CORRECTION

Remove the welding burr from the trim panel using a file or sandpaper.

PROCEDURE

1. Verify that the customer's vehicle issue is the one described in this Service Information Bulletin.
2. Remove the upper tailgate trim panel following the repair instructions listed in ISTA/AIR 51 49 000.
3. Remove the protruding welding burr using a file or sandpaper (see attachment).
4. Install the tailgate trim back on the vehicle and verify the repair.

PARTS INFORMATION

No parts are generally required for this repair.

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks as described below.

| | | |
|---------------------|-------------------|---|
| Repair Code: | 5143143900 | Tailgate/boot/trunk lid trim panel (inner) Unpleasant noises |
|---------------------|-------------------|---|

Diagnosis

| Labor Operation | Description | Labor Allowance |
|-----------------|--|-----------------|
| 51 00 001* | Localizing body complaint(s) (Work time) | WT FRU |
| Or: | | |
| 00 58 500* | Diagnosis Worktime Flat Rate | 2 FRU |

Repair

And, together with the applicable diagnosis above, claim the flat rate labor operation code number below that applies and obtain FRU allowance.

| Labor Operation | Description | Labor Allowance |
|-----------------|-------------|-----------------|
|-----------------|-------------|-----------------|

| | | |
|-----------|---|---------------|
| 51 49 000 | Removing and installing/replacing the tailgate trim panel (Main work) | As applicable |
| Or: | | |
| 51 49 500 | Removing and installing/replacing the tailgate trim panel (Plusposition work) | As applicable |
| And: | | |
| 51 99 000 | Work time to remove the welding burr on the upper tailgate trim panel | 2 FRU |

If you are using a Main labor operation code for another repair, then use the Plusposition labor operation code 51 49 500 instead of 51 49 000.

Work time labor operation codes 51 00 001, 00 58 500, 51 99 000 are not considered Main labor operations.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the "Search" button. Next, click on the "Flat Rate Units" button and enter the flat rate labor operation code in the field to the right, click "Search" to display the Flat Rate Unit Group detail choices.

[FEEDBACK REGARDING THIS BULLETIN](#)

| | |
|--------------------|---|
| Technical Feedback | To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin |
| Warranty Feedback | To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal |
| Parts Feedback | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department |

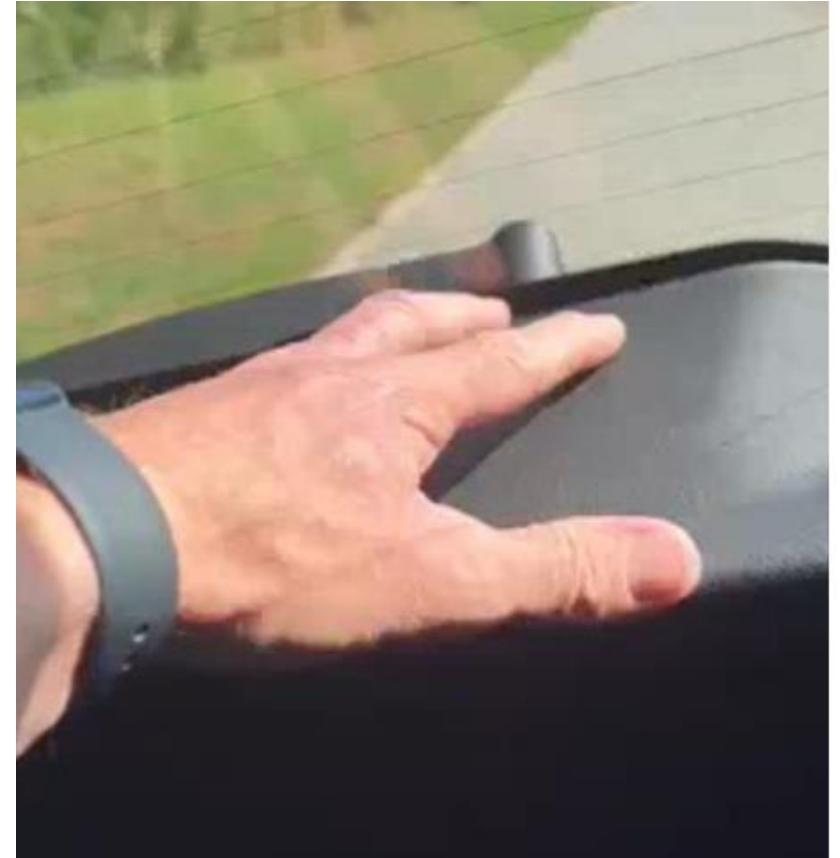
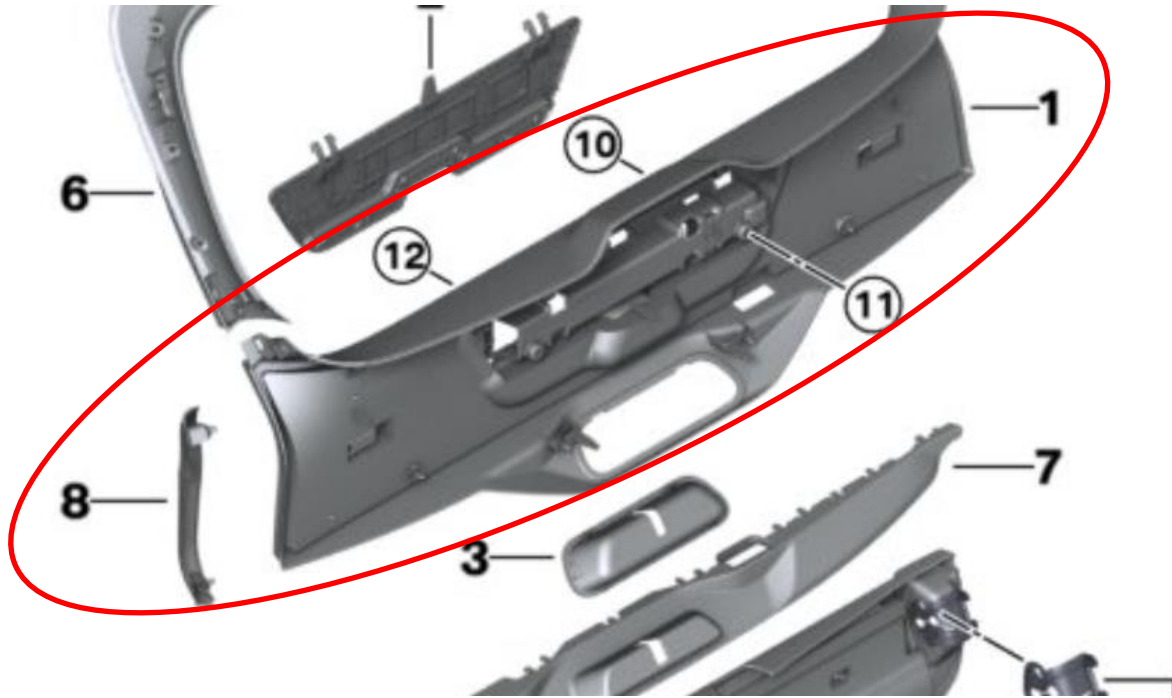
Supporting Materials

[picture_as_pdf 51_04_24_Attachment 2_2024.pdf](#)

Videos

[51 01 24](#)

1



2

