



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 87H9 / Pressure & Temperature Sensors

This notice is for: All Dealer Personnel

Date: February 12, 2024

Issue: On vehicles manufactured within a specific period, the pressure and temperature sensors in the air conditioning system may fail. If this happens, the air conditioning system will no longer function.

- Repair:**
- REPAIR AVAILABLE – February 13, 2024 - Inspect and, if necessary, replace the affected pressure & temperature sensors
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Parts will be managed by Free Order.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2022	E-TRON QUATTRO	7,387
USA	2020	2022	E-TRON SPORTBACK QUATTRO	3,307
CAN	2021	2022	E-TRON QUATTRO	391
CAN	2020	2022	E-TRON SPORTBACK QUATTRO	423

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – February2024

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.