

Technical Service Bulletin

91 PSS MIB3: incorrect time shown on the instrument cluster or MMI display

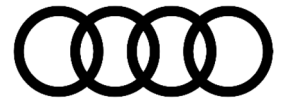
91 24 65 2071921/2 February 9, 2024. Supersedes Technical Service Bulletin Group 91 number 23-35 dated October 26, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8, S8, e-tron quattro, e-tron Sportback quattro, e-tron S, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2023	All	MIB3
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, and RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, e-tron GT, RS e-tron GT, Q7, SQ7, Q8, SQ8, and RS Q8	2023 – 2024		
Q8 e-tron quattro, Q8 Sportback e-tron, SQ8 e-tron quattro, and SQ8 Sportback e-tron	2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add MY2024)
1	10/26/2023	Initial publication

Customer states:



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- The time displayed on the instrument cluster and/or the MMI display is sometimes incorrect.
- After a few minutes of driving, the time synchronizes itself again.

Workshop findings:

- No relevant DTCs are stored.

Technical Background

A software issue may cause the time display to become desynchronized between the MMI and instrument cluster.

Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is expected to be available by the end of the 4th quarter of 2024 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2071921**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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