

# Technical Service Bulletin

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## 70 Noises in instrument panel

70 24 88 2039016/2 February 9, 2024. Supersedes Technical Service Bulletin Group 70 number 14-40 dated November 18, 2014 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
R8	2008 – 2015	All	Not Applicable
R8 Spyder	2011 – 2015		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Remove MY 2016, correct model code) Revised <i>Warranty</i> (Corrected SRTs)
1	11/18/2014	Initial publication

The customer hears creaking noises from the instrument panel, particularly over rough roads.

## Technical Background

These noises may be caused by contact between the instrument panel carrier and an adjustment cam used in the assembly process in production.

## Production Solution

Not applicable.

## Service



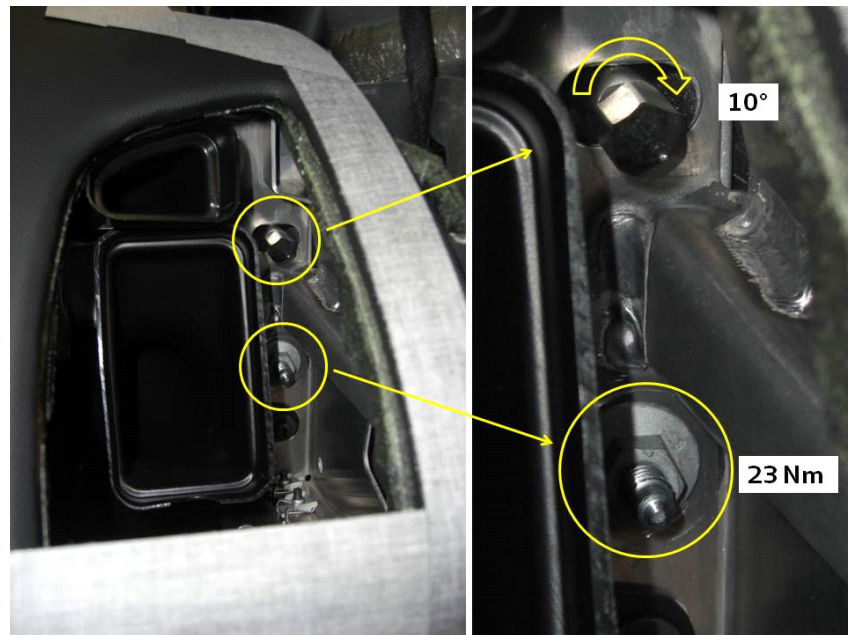
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1. Remove the right instrument panel vent (Figure 1).



**Figure 1.** Right instrument panel vent removed.

2. Check the torque of the instrument panel carrier nut to ensure that it is not loose. It should be torqued to 23 Nm. Check the adjustment cam. If it is making contact with the carrier, it can be turned  $\sim 10^\circ$  to the right so that there is clearance around the eccentric (Figure 2).



**Figure 2.** Location of adjustment cam and instrument panel carrier nut.



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- Because the adjustment cam eccentric will be moved out of the original position, mark the outside of the instrument panel carrier nut with a marker (Figure 3). This will aid in repositioning the instrument panel should it need to be removed in the future.



Figure 3. Instrument panel carrier nut to be marked.

## NOTICE

The eccentric pin is a production aid used to precisely align the instrument panel in the production process. It has no fastening function, therefore it can be turned 10° to create clearance from the instrument panel carrier.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	7018		
<b>Damage Code:</b>	0020		
<b>Labor Operations:</b>	Air vent outer remove and reinstall	8555 1901	See SRT with associated operations
	Adjust instrument panel carrier	7012 1599	10 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	0121 0002	10 TU



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	Road test after the service procedure	0121 0004	10 TU
<b>Claim Comment:</b>	As per TSB 2039016/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2039016**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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