



# Technical Service Bulletin

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## 64 Rear side windows are milky/cloudy in appearance

64 24 98 2062828/4 February 9, 2024. Supersedes Technical Service Bulletin Group 64 number 23-96 dated November 16, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8	2019 – 2025	All	Not Applicable
SQ8, and RS Q8	2020 – 2025		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (Correct Elsa display issue)
3	11/16/2023	Revised header (Add model years, remove model) Revised <i>Condition</i> (Modify customer statement) Revised <i>Technical Background</i> (Modify technical background) Revised <i>Service</i> (Modify service)
2	04/16/2022	Revised header (Add model years)

### Customer states:

- Rear door and/or side windows are cloudy/milky in appearance.

### Workshop findings:

Customer concern can be duplicated.

## Technical Background



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Depending on the position of the sun and the perspective, the rear door and/or rear side windows are cloudy/milky in appearance (Figure 1).

Despite this appearance, the rear door and/or rear side windows are fully compliant with the series approval status and not defective.



*Figure 1. Rear side windows (rear door and/or rear side windows) appear cloudy/milky.*

## Production Solution

Not applicable.

## Service

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Instruct the customer that this condition is normal and not a defect.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information



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All part and service references provided in this TSB (**2062828**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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