



Service Bulletin

Bulletin No.: 24-NA-019
Date: February, 2024

TECHNICAL

Subject: Roof Rail Gap

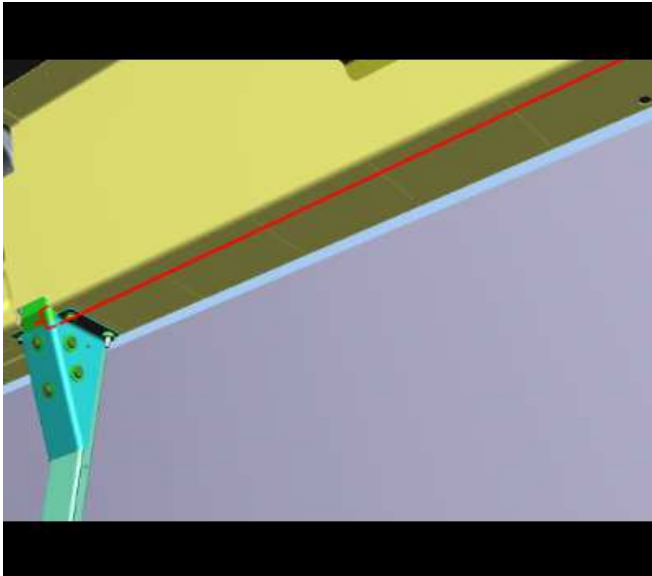
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
BrightDrop	Zevo 400	2024	2024	-	-	All	All
	Zevo 600	2023					

Involved Region or Country	North America	
Condition	 6531963 Some customers may comment on a gap in the roof rail.	
Cause	The cause of the condition may be a build quality concern.	
Correction	Install rivets by following the procedure outlined below.	

Service Procedure

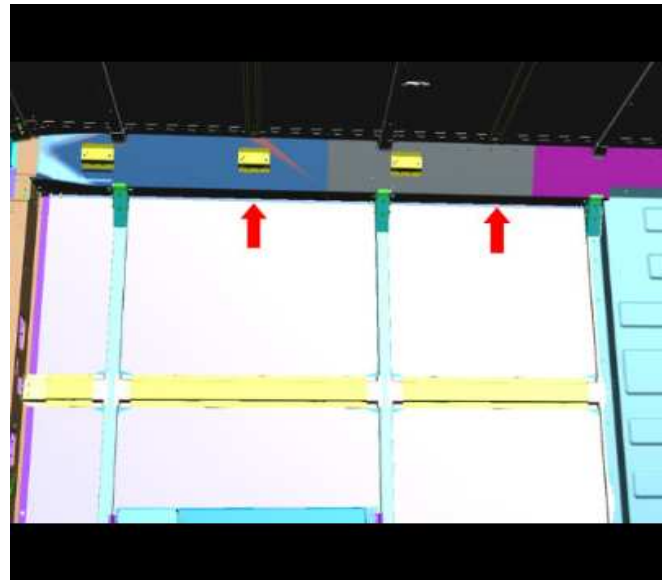
Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by BrightDrop dealers or BrightDrop certified repair facilities who have met all BrightDrop specific training, tool and equipment requirements. Repairs must be performed by a technician who has successfully completed the required training. If you encounter a vehicle with the above concern, complete the following:



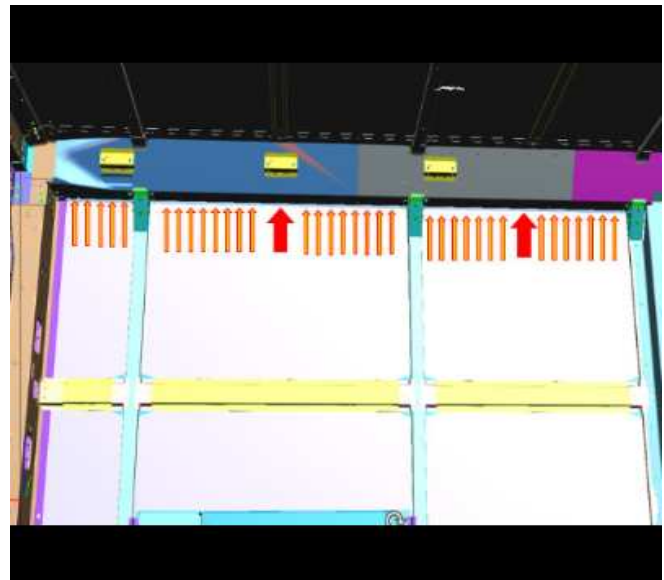
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1. Mark a line down the rail 20mm (2.2 cm) from the edge of the rail.



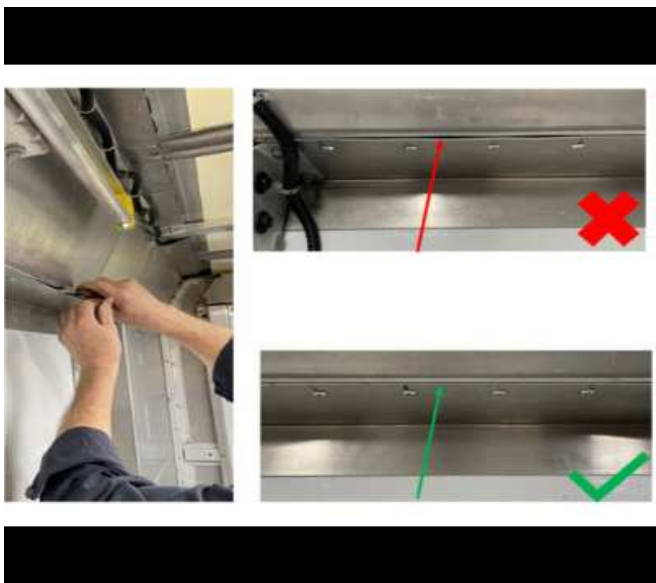
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2. Locate the center of the vertical supports and mark it.



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3. Mark 75mm from the center mark on both left and right sides. Continue marking every 75mm until the vertical strainer has been reached.
4. Drill 6.7mm (.67cm) (17/64") hole at each mark.



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5. Clear/scrape away burrs from behind inner rail to ensure flush fit.



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6. Install 1/4" rivet in each hole.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2086038*	Add Rivets to Secure Roof Rail	1.1 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released January 30, 2024

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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