



Service Bulletin

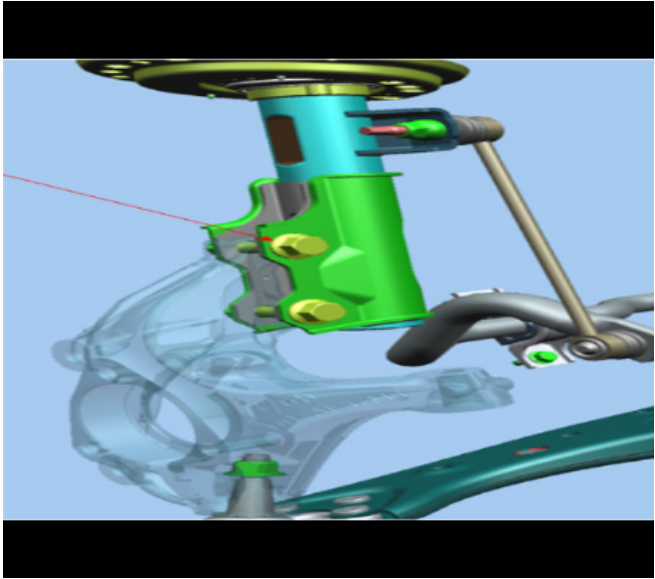
Bulletin No.: 24-NA-013

Date: January, 2024

TECHNICAL

Subject: Steering Pull While Driving and/or Uneven Tire Wear Noticed

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT5	2024	2024	November 01, 2023	December 01, 2023	—	—

Involved Region or Country	North America, Europe, Kazakhstan, Middle East, Israel, Japan, Cadillac Korea (South Korea)
Condition	Some customers may comment on steering pull while driving and/or uneven tire wear noticed.
Cause	The condition may be caused by the camber is out of spec and does not align with $-0.6^{\circ} \pm 0.5^{\circ}$.
Correction	<div style="text-align: center;">  </div> <p style="text-align: right; font-size: small;">6523918</p> <p>Install the new service bolt, as shown in the picture above, to bring camber back to spec.</p>

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Refer to *Strut Assembly Removal and Installation* in SI.

Parts Information

* We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Causal Part	Description	Part Number	Qty
X	BOLT, S/KNU (SERVICE CHAMBER ADJUSTMENT BOLT-TOP BOLT) (M12 X 1.75 X 65.9 MM)	11589277	1

Warranty Information

Repairs made for the specific concern within this bulletin may be covered under the New Vehicle Limited Warranty Bumper-to-Bumper terms (Canada Base Warranty). Refer to the vehicle's Limited Warranty and Owner Assistance Information booklet for coverage details.

Labor Operation	Description	Labor Time
8086008*	Installing New Bolt for Strut Assembly	0.3 Hrs.

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released January 23, 2024

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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