



Bulletin No.: PIC6536
Published date: 01/10/2024

Preliminary Information

PIC6536 Diagnostic Tip for No Crank No Start condition and/or Loss of Power Steering

Product Investigation Review Required

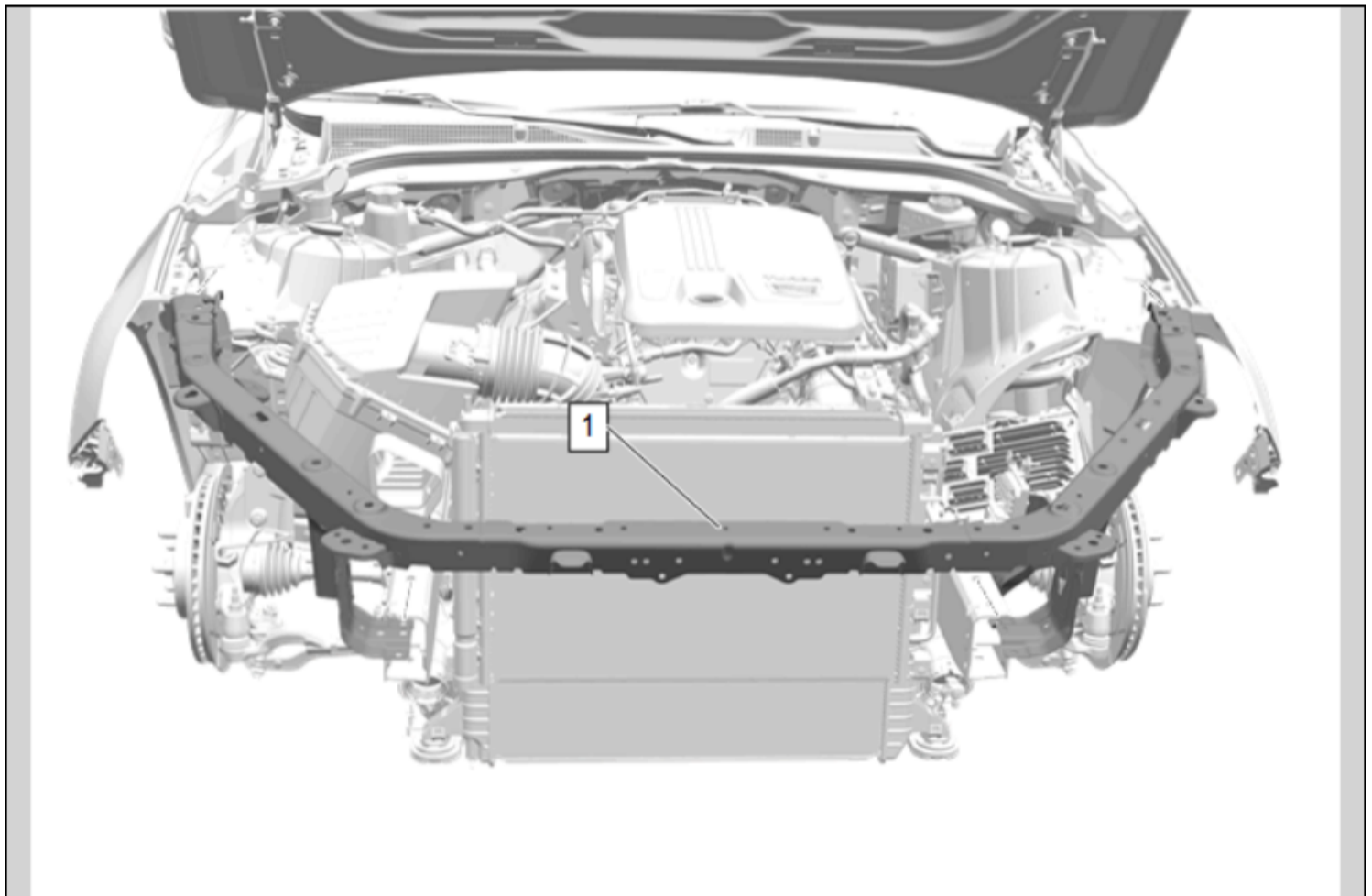
Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020 - 2024	All	All	All	All
Cadillac	CT5	2020 - 2024	All	All	All	All

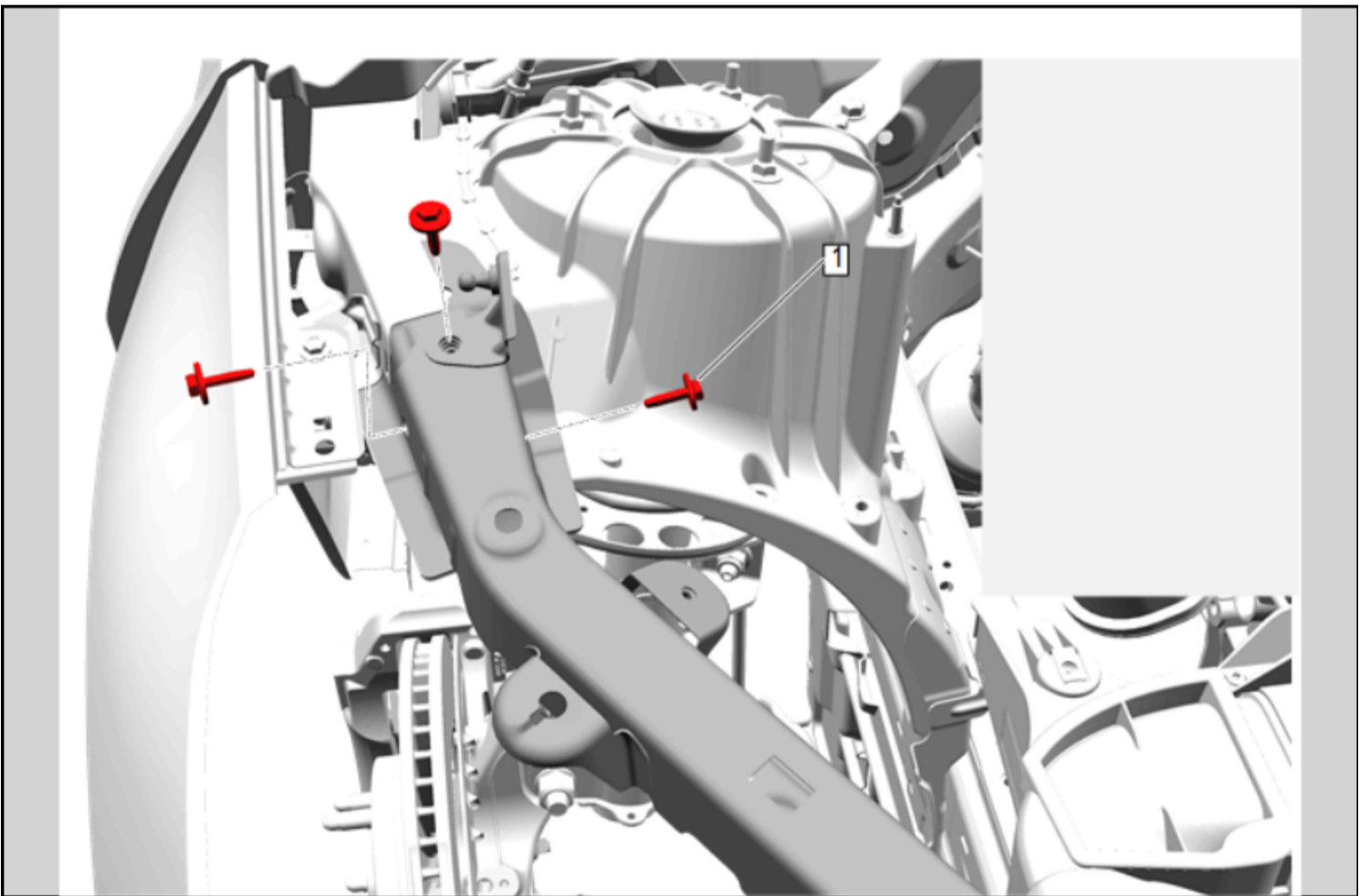
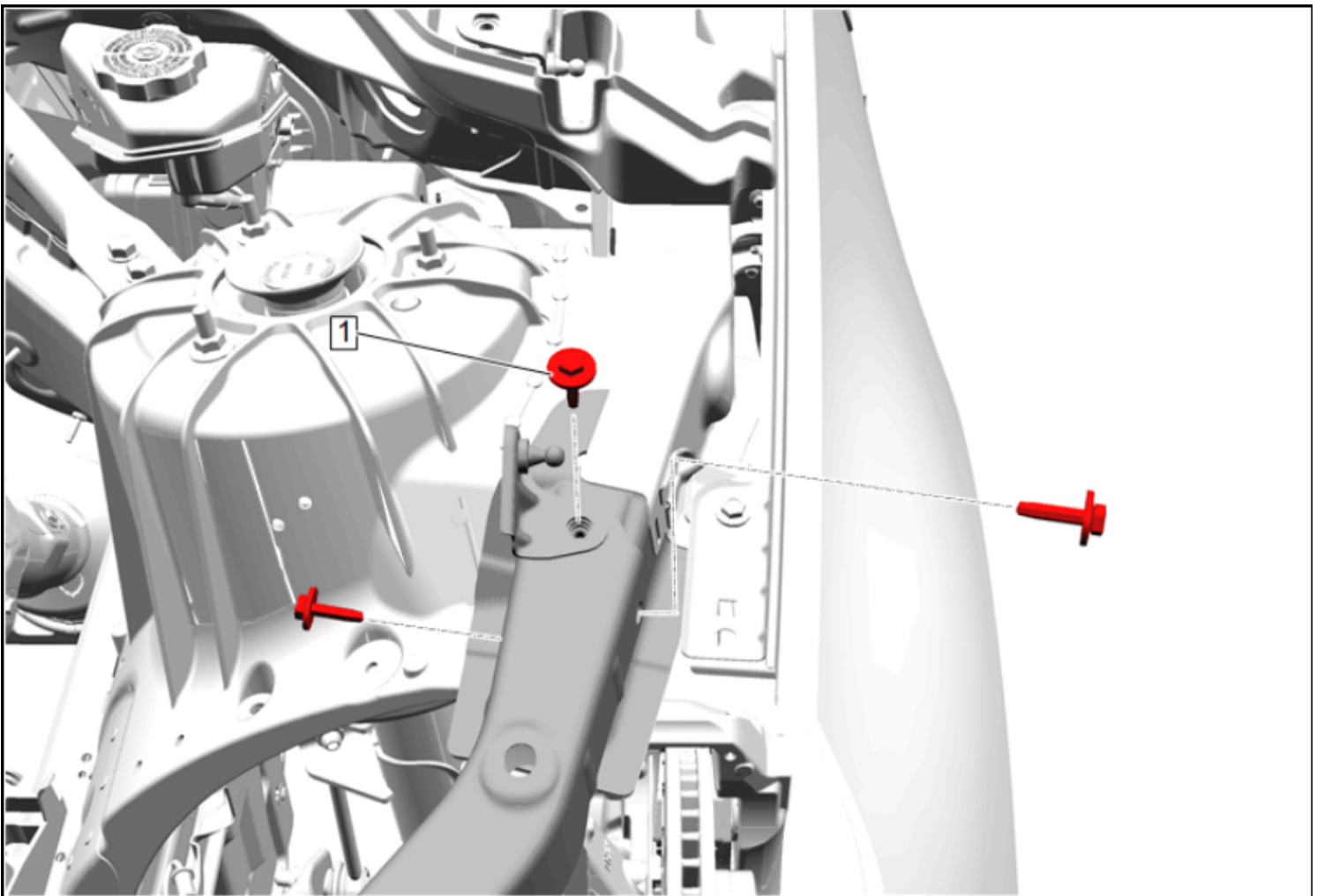
Involved Region or Country	North America
Condition	Vehicle was brought in for a no start no crank condition and/or loss of power steering. Tech may find DTC's U0101, U0131, U0401, U0402, U1611, U1818, U1962, U220F, U3003 sym16, U3003 sym1c.
Cause	Poor ground path thru Front Compartment Front Panel to vehicle body connection.

Correction:

If the above condition is found and the technician discovers an excessive voltage loss to a module or device on the ground path, the technician should perform a loaded voltage drop test between any of the following ground connections; G103, G107, G108 and, G110 at the Front Compartment Front Panel (1) to the negative post of the battery.



If a significant voltage drop is found, technician will need to remove and clean the Front Compartment Front Panel attaching points and fasteners(1), see below.



Version History

Version	1
Modified	01/10/2024 - Created on.



GENERAL MOTORS

