



Bulletin No.: PIT6028A  
Published date: 01/9/2024

## Preliminary Information

### PIT6028A Instrument Cluster Inoperative Or Blank

Product Investigation Review Required

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Sierra 1500	2023	All	All	All	All

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Involved Region or Country	North America
Additional Options (RPO)	UDV
Condition	In some rare cases, a customer may comment at start up that their vehicle has the following symptoms: <ul style="list-style-type: none"> <li>Instrument Cluster Inoperative</li> <li>Instrument Cluster Blank</li> <li>Technician may find one of the following DTCs U0146, U0184, U3000 set in the IPC</li> </ul>
Cause	Instrument Cluster software anomaly.

#### Correction:

To correct this concern, reprogram the Instrument Panel Cluster with the latest software available in SPS following SI procedure: P16 Instrument Panel Cluster Control Module: Programming and Setup.

#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2889628 *	Instrument Cluster Inoperative	0.9 Hr.
*This is a unique Labor Operation for Bulletin use only.		

#### Version History

Version	2
Modified	06/02/2023 - Created on. 01/09/2024 - Updated Labor Time.



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