



# TECHNICAL SERVICE BULLETIN

Classification: AN21-018B	Reference: NTB21-078B	Date: January 29, 2024
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## HIGH FREQUENCY NOISE WITH AUDIO SYSTEM DISPLAY ON

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Please discard previous versions of this bulletin.

**APPLIED VEHICLES:** 2021 Kicks (P15)  
**APPLIED TRIM LEVELS:** SV, SR

### IF YOU CONFIRM

There is a high frequency (17 kHz) noise with the audio system display screen turned ON,

**HINT:**

- The 17kHz range may not be audible to some people.
- Noise can be heard with the audio system ON or OFF.

### AND

The high frequency noise is not heard with the audio system display screen turned OFF.

### ACTION

1. Confirm the current Audio Control Unit software version is 405 or 262.
2. Update the infotainment software.
  - Refer to the **Infotainment Software Update Utility**, located in ASIST under SPECIALTY TOOLS → Infotainment Software Updates, for the latest infotainment update-software, infotainment update procedures, and claims information.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the procedure(s) provided in the **Infotainment Software Update Utility** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
August 20, 2021	NTB21-078	Original bulletin published
March 23, 2023	NTB21-078A	Changes made throughout
January 29, 2024	NTB21-078B	Revised to reference the <b>Infotainment Software Update Utility</b> in ASIST instead of NTB23-018

