



# TECHNICAL SERVICE BULLETIN

Classification: AN18-012F	Reference: NTB18-031F	Date: January 29, 2024
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## NISSANCONNECT NAVIGATION SYSTEM SOFTWARE UPDATE TO RESOLVE SEVERAL ISSUES

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Please discard previous versions of this bulletin.

**APPLIED VEHICLES:**

2016-2017 Altima (L33)	2017 Rogue Hybrid (T32H)
2016-2018 Frontier (D40)	2017-2018 Rogue Sport (J11)
2016-2017 Juke (F15)	2016-2018 Sentra (B17)
2018 NV200 (M20)	2017-2018 Titan (A61)
2016-2017 Rogue (T32)	2016-2018 Titan XD (A61)

**APPLIED VIN & DATES:** 2016 Frontier:  
Built after 1N6(\*)D0(\*\*\*)GN 727602 // January 4, 2016

**APPLIED SYSTEMS:** Vehicles equipped with navigation

### IF YOU CONFIRM

One or more of the following is occurring:

- The navigation system intermittently reboots:
  - At random **or** while listening to SXM **or** on a Bluetooth hands-free phone call.
- Loud booming noise from the speakers while on a Bluetooth hands-free call.
- Navigation screen illumination does not change at night as designed.
- AM/FM signal strength issues.
- In-vehicle downloads in NissanConnect Services do not work. (Connected Search, Destination Assistance Download, Sync feeds.)
- A status message “Voice Recognition is initializing, please wait” is displayed when pressing the voice recognition button 2-3 minutes after the ignition is first turned ON.

**HINT:** If the message is displayed within the first 2-3 minutes, this is normal. The voice recognition is loading phonebook contacts into its system.

See **ACTION** on the next page.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## ACTION

Confirm the current Audio Control Unit software version is F220.

- If the current software version is not F220, update the Audio Control Unit.
  - Refer to the **Infotainment Software Update Utility**, located in ASIST under SPECIALTY TOOLS → Infotainment Software Updates, for the latest infotainment update-software, infotainment update procedures, and claims information.
- If the current software version is F220, the Audio Control Unit does not require an update and this bulletin does not apply.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the procedure(s) provided in the **Infotainment Software Update Utility** as it contains information that is essential to successfully completing this repair.

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
May 2, 2018	NTB18-031	Original bulletin published
May 23, 2018	NTB18-031a	Bosch contact information updated on page 2
June 25, 2018	NTB18-031b	IF YOU CONFIRM and software number updated
February 10, 2021	NTB18-031c	Classification number updated
October 27, 2021	NTB18-031D	Changes made throughout
March 31, 2023	NTB18-031E	Changes made throughout
January 29, 2024	NTB18-031F	Revised to reference the <b>Infotainment Software Update Utility</b> in ASIST instead of NTB23-018