

Rivian Preliminary Information Notification

Suspension Chirp Noise – PIN.18.001.V1

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1. Applicability

Affected Region(s)	USA
Affected Model(s)	R1T & R1S
Model Year(s)	2022 & 2023
Approximate Build Dates	SOP to Present
Vehicle System	18 – Suspension
Related RiDE Node	16281

2. Overview

Rivian is initiating a Preliminary Information Notification (PIN) for MY2022/23 R1 vehicles. Under certain driving conditions, at low speeds (under 25 mph), when the vehicle is articulating over bumps and uneven surfaces, a chirp noise can be heard inside the cabin, which might be perceived as a quality issue. But the noise is not an indication of a quality issue and there are no resulting performance issues with the vehicle.

Rivian is currently assessing potential noise mitigations.

3. Customer Information

Please communicate to the customer that we apologize for this inconvenience and that Rivian is assessing potential noise mitigations.

If a solution becomes available, this PIN will be updated with additional details - allowing SSOC and Service Center personnel to contact the customer to schedule a service appointment.

Can the vehicle still be used as normal? Yes

Will warranty be valid post repair? Yes

4. Version History

Version	1
Modified	January 24 th , 2024 - Created

5. Internal Notes

[Internal References](#)

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