

9YA, 9YB – E3.II Pre-Delivery Inspection (PDI) - Minimum Mileage Requirement before Customer Delivery

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Cayenne	2024	9YA, 9YB	N/A	N/A

Revision History

Revision	Release Date	Changes
0	June 23, 2023	Original document
1	June 23, 2023	Onboard Owner's Manual Installation at PDI
2	June 30, 2023	Clarified labor times associated with additional work
3	July 11, 2023	Removal of special Onboard Owner's Manual installation procedure
4	October 6, 2023	Update of Warranty
5	October 17, 2023	Change in the maximum allowed Warranty time from up to 100 TU to a fixed 50 TU. Removal of "time elapsed must be verified by a separate identifiable time punch"
6	January 25, 2024	Update of Condition, Service Information & Warranty

Condition

The DME control unit requires 50 km/31 miles on the odometer to set the drive readiness statuses. Within 31 miles, it is possible for the vehicle to shift from Drive (D) to Park (P) unprompted from the driver if 'Start/ Stop' and 'Hold' functions are activated. Once the odometer mileage exceeds 32 miles, this DME issue is eliminated and the function is per design.

A software solution is now available that prevents the vehicle from shifting from Drive (D) to Park (P) unprompted before the drive readiness statuses are set. As a result, the prescribed test drive is no longer required for some variants. Please refer to the Service Information for more details.

Technical Background

DME function responsible for monitoring and controlling vehicle drive readiness requires 50 km after production for drive functions like the 'Start/Stop' and 'Hold' functions to work as intended. Should the aforementioned condition occur that the vehicle unexpectedly shifts to 'Park' without an operator prompt, then simply use the transmission's selector lever to shift to Drive to continue driving.

For this reason, the PDI inspection checklist for the affected vehicles includes this requirement as shown below:

	Test drive	Central locking, front seats, electric parking brake and footbrake, engine, transmission, steering, ParkAssist, automatic cruise control, PSM switch, heater, sports exhaust system, air conditioning and instruments: Checking function	•	•	<input type="checkbox"/>
		Check vehicle for unusual handling behaviour, vibration and noise, 32 miles required prior to customer delivery	•	•	<input type="checkbox"/>
		Diagnostic system: read out and erase fault memory	•	•	<input type="checkbox"/>

Service Information

The prescribed test drives to bring the odometer above 50 km/31 mi prior to customer delivery are no longer supported for Cayenne S (V8) variants.

As of PIWIS Tester release 42.400.032, a software solution is now available for the Cayenne S (V8) variant vehicles that prevents the vehicle from shifting to Park unexpectedly before the odometer reaches 50 km/31 mi.

Please perform Automatic DME programming in the PIWIS Tester and ensure the DME information matches the Porsche part number and SW version in the table below.

Variant	Target DME Porsche Part Number	Target DME Software Version
DME E3 II S	9Y0.906.062.F	0002

Base (V6) Cayenne models must still be driven in accordance with PDI instruction to ensure at least 32 miles are on the odometer prior to customer delivery.

NOTE: A software solution is in progress for the Base (V6) Cayenne variants and is expected on February 2, 2024 with PIWIS Tester version 42.500.010.

Remark: Errors with installation of the Onboard Owner's Manual are addressed as of PT4G v42.000.030. Therefore, special instructions for installation of the Onboard Owner's Manual have been removed.

Warranty

As always, please document the repair completely in PCSS.

For this repair, please code the "cause" as follows:

Cause location: 2470 DME

Cause symptom: 9731 Other

Use Warranty type code 116

Use the following labor operation for Base (V6) Cayenne vehicles ONLY (where a test drive must be performed):

24709590 DME control unit troubleshooting (50 TU)

Use the following labor operation for Cayenne S (V8) vehicles ONLY (where the DME is reprogrammed):

24702550 DME control unit program

Search Items

E3PA, E3.II PDI, DME, Hold Feature, Start/Stop

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