

NAS24.01.001

Retailer bulletin NAS24.01.001 has been published detailing a quarantine request on thermostats LR117568 & AJ814048.

Please inspect all local inventory; any units with a date code February 2023 or after should be returned.

- Please submit a Faulty Return and return to your facing PDC.
- Date code stamping is in European format, Day-Month-Year.

Additional details on clean stock into market will be provided; all impacted PDC inventory has been blocked from ordering.

For questions, please contact David Woods, dwoods4@jaguarlandrover.com.

RETAILER BULLETIN

4 – January – 2024			BULLETIN NO: NAS24.01.001			DEPT: CUSTOMER SERVICE						
AUDIENCE:	DEALER PRINCIPAL	X	SALES MGR	X	SALES GUIDES	X	SERVICE MGR	X	TECHS	X	PARTS STAFF	X
	GENERAL MANAGER	X	BUSINESS MGR	X	OFFICE MGR	X	SERVICE ADVISORS	X	PARTS MGR	X	WARRANTY	X
SUBJECT: Thermostats LR117568 & AJ814048 Inspection Request												

After recent inspections at the Desford distribution center a potential manufacturing issue with thermostats LR117568 and AJ814048 has been identified. Thermostats produced before February 2023 have been deemed OK to use, units produced after February 2023 should be quarantined and returned to JLR. Please inspect your local inventory for any LR117568 or AJ814048 thermostats produced after February 2023 and submit a Faulty Return on RPOS for return to your facing PDC.

Please see the below image for an example of the date code stamping. Note the photo shows a thermostat that should be returned.

