

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: January 10, 2024
TO: Mitsubishi Motors US Service and Parts Managers
RE: Alabama Law Enforcement Agency Commission Letterhead – Takata Recalls
TIN NO.: TIN-24-00-003

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AFFECTED VEHICLES: Certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV

PURPOSE:

With permission from the Alabama Law Enforcement Agency, on January 15, 2024, MMNA will be mailing letters to owners, with Alabama addresses, of certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV vehicles with open Takata recalls. These notification letters will be printed on a Alabama Law Enforcement Agency letterhead and mailed in an envelope with MMNA's mail processing return address. Please take the time to familiarize yourself with the attached letter and envelope as some owners may ask you about their authenticity.

MMNA has ample inventory of Takata recall parts. To minimize any customer inconvenience, be sure your dealership has an adequate supply of recall parts on hand.

Thank you in advance for your immediate attention. Should you have any questions, please do not hesitate to contact your District Parts and Service Manager.

Mitsubishi Motors North America, Inc.
PO Box 1185
Fenton, MO 63026-1185

January 2024

[CUSTOMER NAME]
[STREET ADDRESS]
[CITY, ST ZIP]

URGENT AIRBAG SAFETY RECALL

This vehicle registered in your name has a dangerous recalled airbag:
[YEAR] Mitsubishi [MODEL]
[VIN]

YOUR AIRBAG BECOMES MORE DANGEROUS EVERY DAY.

Call Mitsubishi at 1-855-681-6147 or visit mitsubishicars.com/recall to find the closest dealer to schedule this **FREE** safety recall repair. Free towing and a free loaner vehicle may be available to you.

Dear [FIRST NAME] [LAST NAME],

The Alabama Law Enforcement Agency (ALEA) has received information from Mitsubishi that, if the recalled airbag in your vehicle deploys, a part inside may explode and spray sharp metal pieces that could ***seriously injure or even kill*** you or someone in your vehicle. This can happen even in a minor crash.

THE RECALL REPAIR IS FREE – PARTS ARE AVAILABLE – CALL NOW TO SCHEDULE

In the United States as of August 2023, there have been hundreds of alleged injuries and 27 confirmed deaths resulting from this defect. Sadly, these incidents will continue to occur if these recalled airbags are not repaired. You can help keep these numbers from increasing by getting your airbag repaired today for **FREE**.

Please encourage your family and friends to check for vehicle safety recalls using their Vehicle Identification Number (VIN) at **[NHTSA.gov/recalls](https://nhtsa.gov/recalls)**.

If you no longer own this vehicle, please call **1-855-681-6147** to let us know so that we can remove you from further communication regarding this urgent airbag safety recall issue.

If you believe that Mitsubishi or your Mitsubishi dealership is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [NHTSA.gov](https://nhtsa.gov). Although the Alabama Law Enforcement Agency supports this letter, its cost was paid for entirely by Mitsubishi. Taxpayer dollars were not used.

Lives are at risk. Please take this notice seriously.

Mitsubishi Motors North America, Inc.
PO Box 1185
Fenton, MO 63026-1185

January 2024

[CUSTOMER NAME]
[STREET ADDRESS]
[CITY, ST ZIP]

AVISO URGENTE DE SEGURIDAD POR BOLSAS DE AIRE DEFECTUOSAS

Este vehículo registrado a su nombre tiene una bolsa de aire defectuosa que pone en peligro su vida:

Mitsubishi [MODEL]
[YEAR] [VIN]

SU BOLSA DE AIRE DEFECTUOSA ES MÁS PELIGROSA CADA DÍA QUE PASA.

Llame a Mitsubishi al 1-855-681-6147 o visite mitsubishicars.com/recall para buscar la agencia más cercana y coordinar esta reparación **GRATIS** del defecto de seguridad en su vehículo. Es posible que pueda recibir gratis el servicio de remolque y el préstamo de un vehículo.

Estimado/a [FIRST NAME] [LAST NAME],

Mitsubishi ha informado la Fuerza de Seguridad del Estado de Alabama (ALEA) que si la bolsa de aire defectuosa de su vehículo se despliega, la pieza de adentro puede explotar y esparcir fragmentos filosos de metal que podrían **causarle heridas graves o incluso la muerte** a usted o a cualquier pasajero. Esto puede ocurrir incluso en un accidente leve.

DEFECTO ES GRATIS. HAY PIEZAS DISPONIBLES. LLAME AHORA PARA COORDINAR LA REPARACIÓN

Hasta agosto de 2023 ha habido cientos de presuntos heridos y 27 muertes confirmadas en los Estados Unidos debido a este defecto. Lamentablemente, estos incidentes seguirán ocurriendo si estas bolsas de aire defectuosas no son reparadas. Usted puede evitar que estos números aumenten si la bolsa de aire de su vehículo recibiera la reparación **GRATIS**.

Insístales a sus familiares y amigos para que verifiquen si sus vehículos tienen defectos de seguridad utilizando el número de identificación del vehículo (VIN) en **[NHTSA.gov/recalls](https://nhtsa.gov/recalls)**.

Si usted ya no posee este vehículo, llame al **1-855-681-6147** para informarnos y así no tener que enviarle más avisos urgentes sobre este defecto de seguridad en las bolsas de aire.

Si usted cree que Mitsubishi o su agencia Mitsubishi le ha fallado o no puede arreglar el defecto de forma gratis y en un tiempo razonable, puede enviar su queja al Administrador a National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, o llamar a la línea gratis de Seguridad Vial al 1-888-327-4236 (TTY: 1-800-424-9153), o visitar el sitio web [NHTSA.gov](https://nhtsa.gov). Aunque la "Fuerza de Seguridad del Estado de Alabama" respalda esta carta, la misma fue sufragada totalmente por Mitsubishi. No se utilizaron los recursos/dólares de los contribuyentes.

Hay vidas en peligro. Tome en serio este aviso.



Mitsubishi Motors North America, Inc.
PO Box 1185
Fenton, MO 63026-1185



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ELECTRONIC SERVICE REQUESTED

[NAME]
[ADDRESS]

1/9/2024

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SAMPLE

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(5375)

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