



# TECHNICAL SERVICE BULLETIN

## Rear Bumper Cover To Quarter Panel Poor Fitment And/Or Excessive Body Gap - Built On Or Before 04-Dec-2023

23-2434

24 January  
2024

This bulletin supersedes 23-2302. Reason for update: New Part/Procedure For Same Condition

### Model:

Ford 2024 Mustang	Built on or before 04-Dec-2023
----------------------	--------------------------------

### Summary

This article supersedes TSB 23-2302 to update the Service Procedure and Parts List.

**Issue:** Some 2024 Mustang vehicles built on or before 04-Dec-2023 may exhibit a condition where the rear bumper cover has poor fitment and/or excessive body gap where it meets the quarter panel. This may be due to incorrect installation and/or poor attachment to the bumper support bracket. To correct this condition, follow the Service Procedure to replace the rear bumper cover side bracket with revised versions.

**Action:** Follow the Service Procedure to correct the condition that meets the following criteria:

- 2024 Mustang
- Built on or before 04-Dec-2023
- Rear bumper cover has poor fitment and/or excessive body gap where it meets the quarter panel

### Parts

Service Part Number	Quantity	Description	Unit of Issue	Piece Quantity
PR3Z-17D942-C	1	Right Hand Rear Bumper Cover Reinforcement Bracket	1	1
PR3Z-17D943-C	1	Left Hand Rear Bumper Cover Reinforcement Bracket	1	1

### Parts - Parts To Inspect And Replace Only If Necessary

Service Part Number	Quantity	Description	Unit of Issue
PR3Z-6332284-A	If Needed	Foam Block	1

Quantity refers to the amount of the service part number required to repair the vehicle.

Unit of Issue refers to the number of individual pieces included in a service part number package.

Piece Quantity refers to the total number of individual pieces required to repair the vehicle.

If Needed indicates the part is not mandatory.

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

Description	Operation No.	Time
2024 Mustang: Inspect Bumper Cover, Replace Both Bumper Cover Brackets Includes Time To Remove And Install Bumper Cover (Do Not Use With Any Other Labor Operations Outside Of This Article) (Can Be Claimed With Operation B)	232434A	0.9 Hrs.

**Repair/Claim Coding**

Causal Part:	17K835
Condition Code:	01

**Service Procedure**

1. Does the rear bumper cover have poor fitment and/or excessive body gap where it meets the quarter panel as shown in Figure 1?

(1). Yes - proceed to Step 2.

(2). No - this article does not apply.

Figure 1

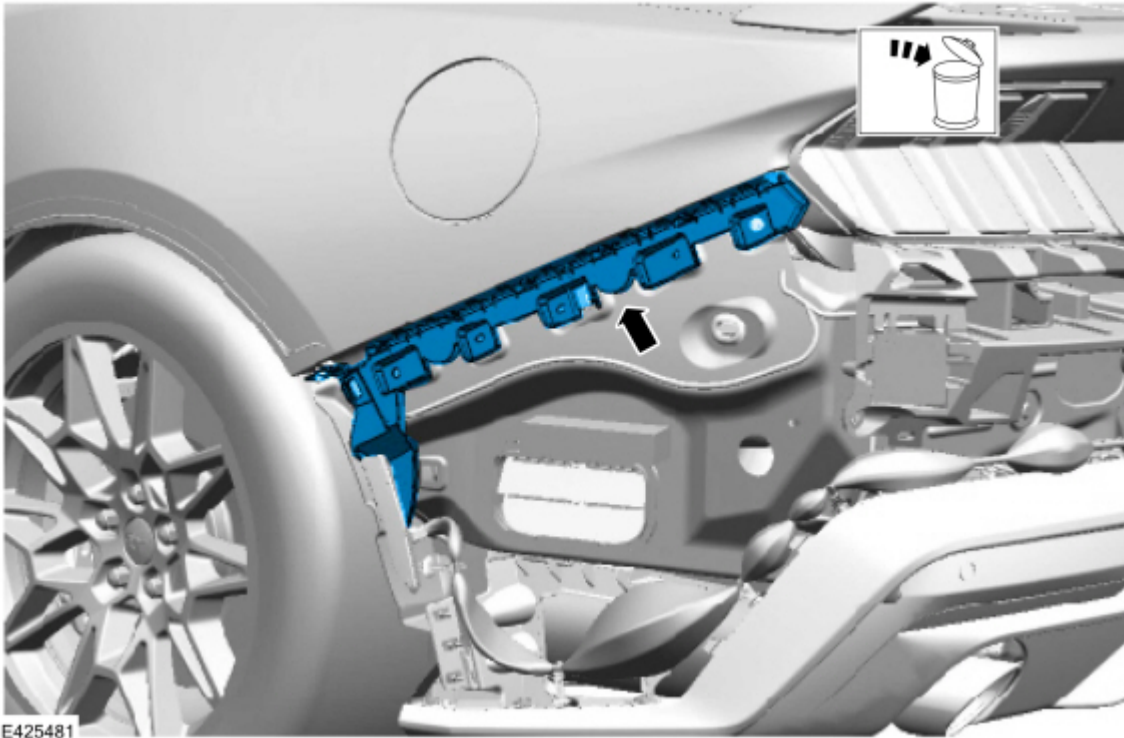


E421491

2. Remove the rear bumper cover. Refer to Workshop Manual (WSM), Section 501-19.

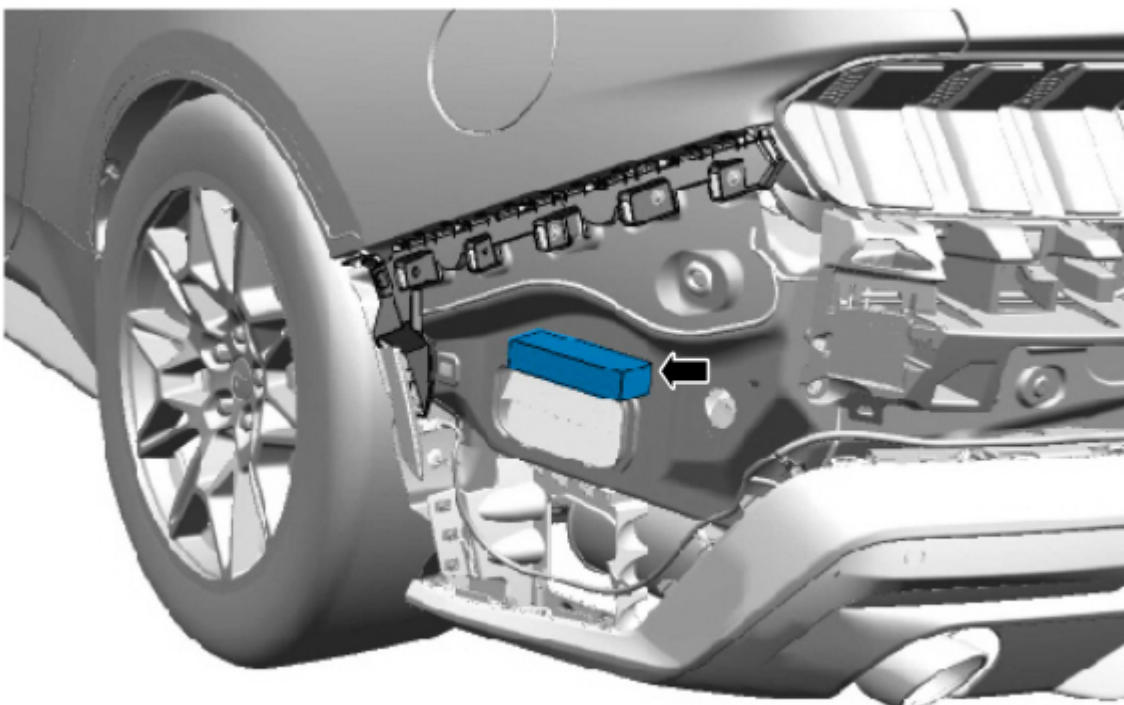
3. Replace the right hand side and left hand side rear bumper cover side brackets shown in Figure 2.

Figure 2 (Left Side Shown, Right Side Similar)



**NOTE:** Be sure that the foam block is located in the area shown in Figure 3 on the left and right side of the vehicle when the rear bumper cover is installed. If the foam block is loose or is missing install a new foam block.

Figure 3 (Left Side Shown, Right Side Similar)



**4. Reassemble the vehicle.**

described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.