Technical Service Bulletin

Technical Service Bulletin: TSB240020	**Released Date**: 19-Jan-2024
Vehicle Will Not AC Charge	

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Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Contents

Product Affected

- BES CM2450 EV107B

Issue Summary

Symptom:

- Vehicle will **not** AC charge

Root Cause:

- The SCM calibration code listed in Table 1 will create AC charging issues after SCM calibration code update.

Verification

- Use the recommended Cummins® electronic service tool or equivalent to find the existing SCM calibration code and revision number in the SCM.
- Verify if the SCM calibration code and SCM calibration code revision number is listed in Table 1.
- If the unit does **not** have an SCM calibration code listed in Table 1, do **not** install the SCM calibration code listed in Table 1.

Table 1, SCM Calibration Code
OA10005.04
OA10006.04
OA10007.05
OA10008.02

Table 1, SCM Calibration Code
OA10009.02
OA10010.03
OA10012.01
OA10013.01
OA10014.01

Resolution

If AC charging is **not** working and one of the SCM calibration codes listed in Table 1 is installed, follow the direction provided by 1-800-CUMMINS™, or use the local technical escalation process to revert to older version of SCM calibration.

Document History

Date	Details
2024-1-18	Module Created

Last Modified: 19-Jan-2024