



Service Bulletin

Bulletin No.: 23-NA-132

Date: January, 2024

TECHNICAL

Subject: Turn Signals and/or Daytime Running Lights Intermittently Inoperable

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2500HD/ 3500HD	2024	2024	—	—	—	—

Involved Region or Country	North America
Condition	Customers may report episodes of intermittent issues with the turn signal or Daytime Running Lights (DRL) function on their truck. There are multiple root causes: - For vehicles built before April 10, 2023, these vehicles have no amber turn signal function flashing on the headlamp during the episodes: - Customers may comment that the turn signals or Daytime Running Lights (DRL) are intermittently inoperable. - The issue should correct itself after the vehicle is shut down for more than 5 minutes and then restarted. - There may be a message illuminated in the Driver Information Center (DIC) stating Service the Headlamps. - This condition is not present on vehicles from later build dates. - For vehicles with any build date, these vehicles have amber turn signal function flashing quickly on the headlamp during the episodes: - This issue may occur when the low beams are off (To replicate, rotate lighting control switch counterclockwise as far as possible and release. There will be a DIC message stating that automatic light control is off. Then try to operate the turn signal. Remember to return the customer to their preferred light control setting afterwards.) - There may be a message illuminated in the DIC stating Service the Headlamps while trying to activate the turn signal. - This issue should not impact the Daytime Running Lights (DRL).
Cause	- For vehicles built before April 10, 2023, these vehicles have no amber turn signal function flashing on the headlamp during the episodes: - The cause of the condition may be a software issue in the headlamp assembly. - For vehicles with any build date, these vehicles have amber turn signal function flashing quickly on the headlamp during the episodes: - There may be an issue in the lighting control module that causes this to occur. - The headlamp is not causing this issue.
Correction	- For vehicles built before April 10, 2023, these vehicles have no amber turn signal function flashing on the headlamp during the episodes. Do Not replace the Exterior Lighting Module (ELM). - Headlamp parts have been updated. Replace the affected headlamp. Refer to <i>Front Headlamp Replacement</i> in the Service Manual and the Electronic Parts Catalog. - For vehicles with any build date, these vehicles have amber turn signal function flashing quickly on the headlamp during the episodes. Do Not replace the Lighting Control Module. Reprogram the Lighting Control Module with the latest service calibration.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

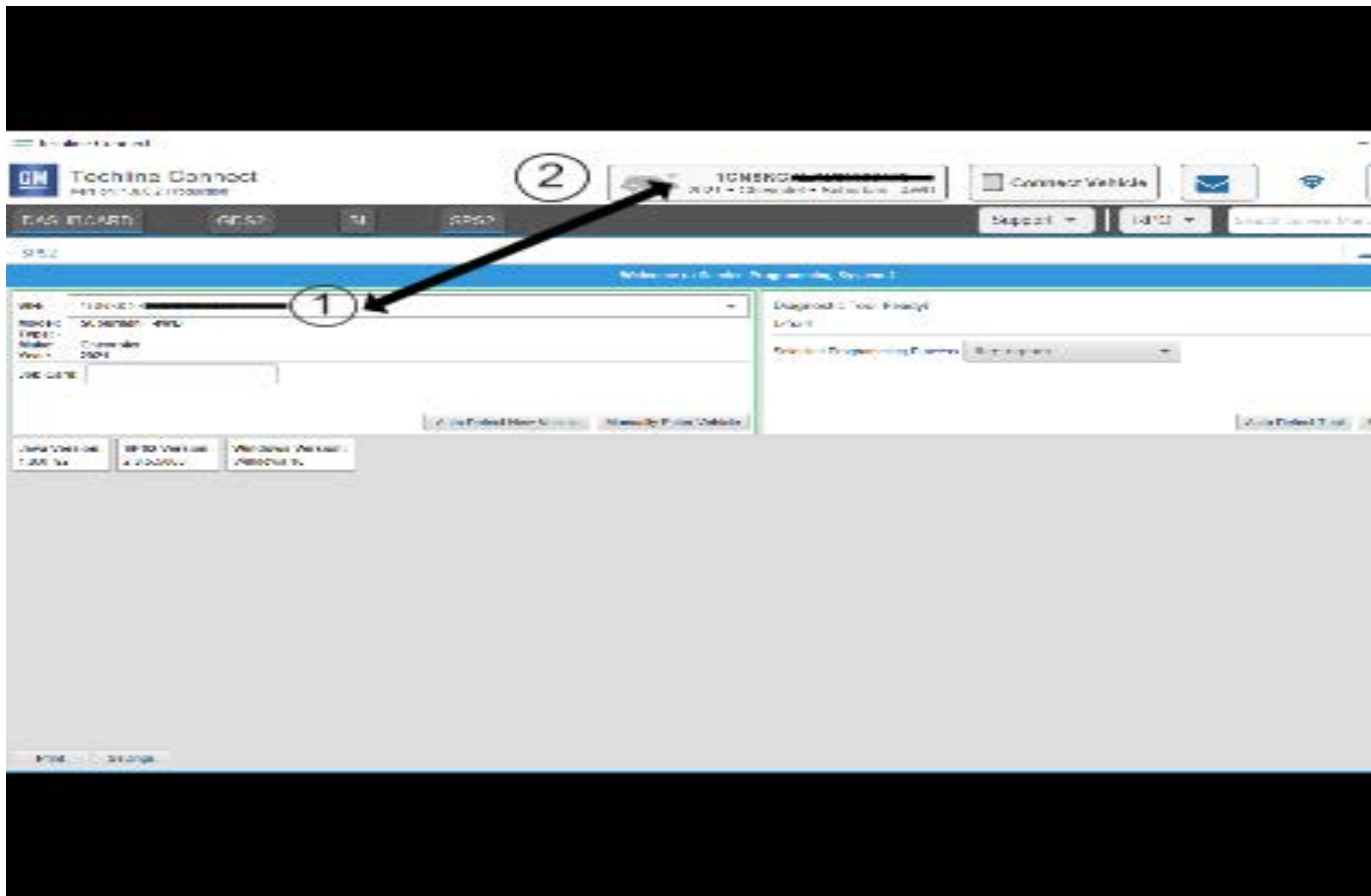
Caution: Before downloading the update files, be sure the computer is connected to the internet through a network cable (hardwired). DO NOT DOWNLOAD or install the files wirelessly. If there is an interruption during programming, programming failure or control module damage may occur.

- Ensure the programming tool is equipped with the latest software and is securely connected to the data link connector. If there is an interruption during programming, programming failure or control module damage may occur.
- Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install a GM Authorized Programming Support Tool to maintain system voltage. Refer to www.gmdesolutions.com for further information. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.
- Follow the on-screen prompts regarding ignition power mode, but ensure that anything that drains excessive power (exterior lights, HVAC blower motor, etc) is off.
- Clear DTCs after programming is complete. Clearing powertrain DTCs will set the Inspection/Maintenance (I/M) system status indicators to NO.

Important: The service technician always needs to verify that the VIN displayed in the TLC left side drop down menu and the top center window match the VIN plate of the vehicle to be programmed prior to using Service Programming System 2 (SPS2) for programming or reprogramming a module.

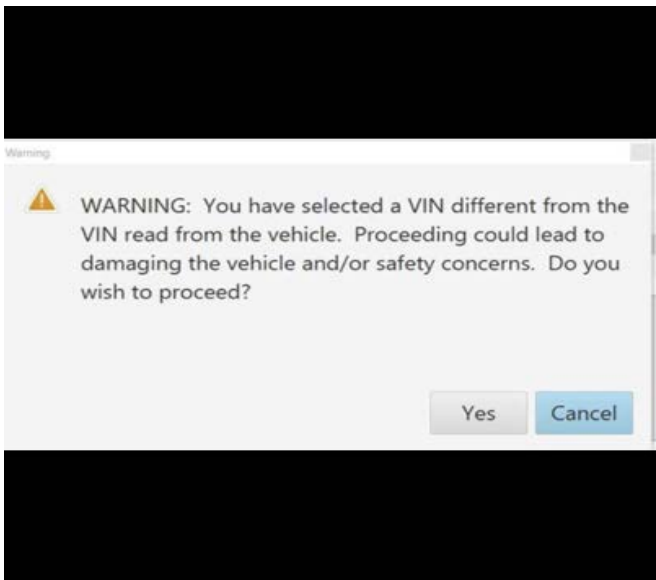
- For the TLC application, service technicians need to always ensure that the power mode (ignition) is "ON" before reading the VIN from the vehicle's VIN master module and that they do not select a VIN that is already in the TLC application memory from a previous vehicle.
- If the VIN that shows up in the TLC top center window after correctly reading the VIN from the vehicle does not match the VIN plate of the vehicle, manually type in the VIN characters from the vehicle VIN plate into the TLC top center window and use these for programming or reprogramming the subject module with the correct vehicle VIN and software and/or calibrations.
- The Engine Control Module (ECM) is the master module (for VIP vehicles) that TLC reads to determine the VIN of the vehicle. If the VIN read from the vehicle by TLC does not match the VIN plate of the vehicle, the ECM also needs to be reprogrammed with the correct VIN, software and calibrations that match the vehicle's VIN plate.
- The Body Control Module (BCM) is the master module (for GEM vehicles) that TLC reads to determine the VIN of the vehicle. If the VIN read from the vehicle by TLC does not match the VIN plate of the vehicle, the BCM also needs to be reprogrammed with the correct VIN, software and calibrations that match the vehicle's VIN plate.

Caution: Be sure the VIN selected in the drop down menu (1) is the same as the vehicle connected (2) before beginning programming.

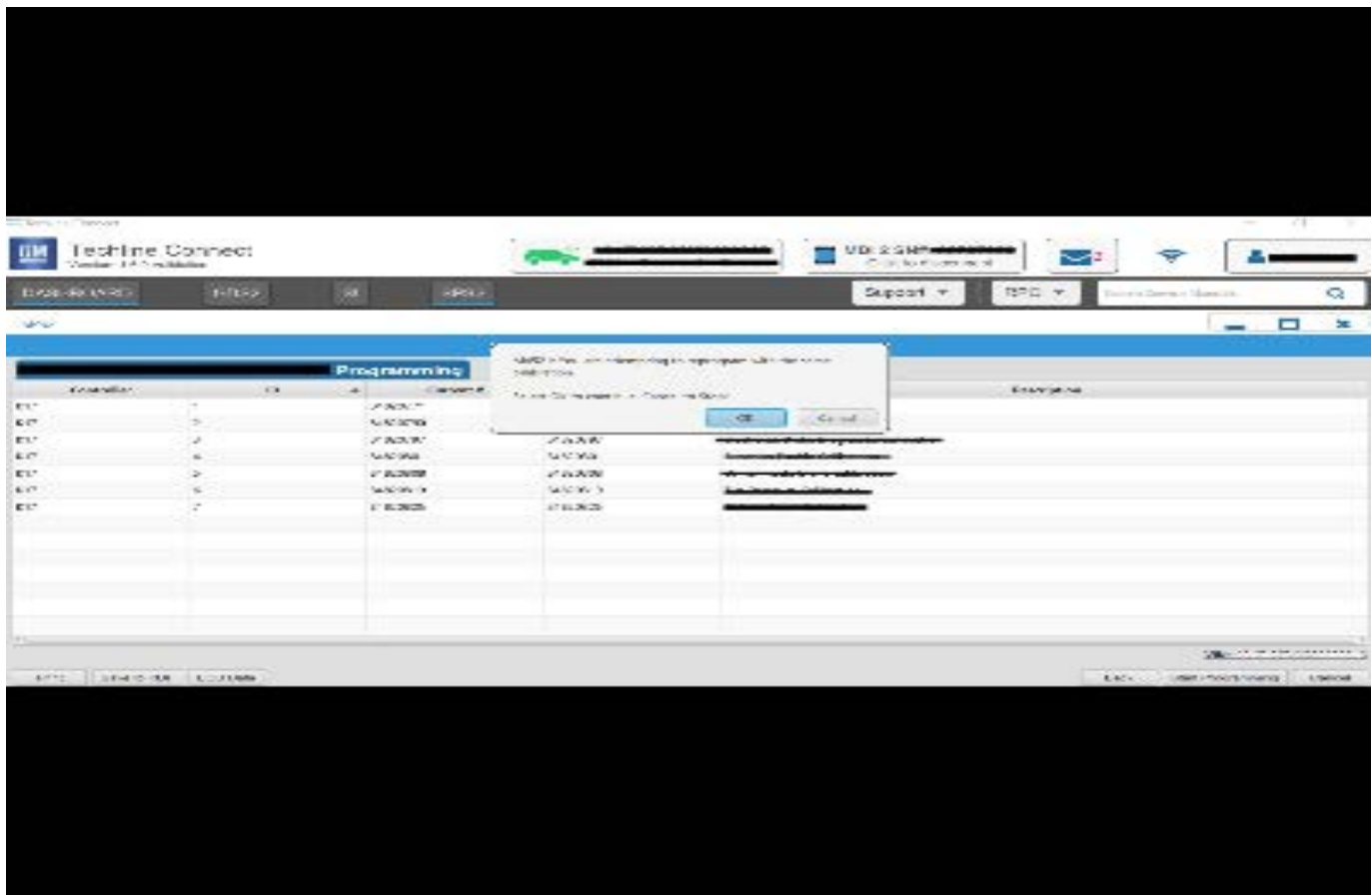


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Important: If the vehicle VIN DOES NOT match, the message below will be shown



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Important: Techline Connect screens shown above.

Important: If the same calibration/software warning is noted on the TLC Summary screen, select OK and follow screen instructions. After a successful programming event, the WCC is located in the Service

Programming System dialogue box of the SPS Summary screen. No further action is required. Refer to the Warranty section of the bulletin.

1. Reprogram the Lighting Control Module. Refer to *K219 Lighting Control Module: Programming and Setup in the Service Manual*.



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Note: The screenshot above is an example of module programming and may not be indicative of the specific module that is being programmed. Module selection and VIN information have been blacked out.

Important: To avoid warranty transaction rejections, you **MUST** record the warranty claim code provided on the Warranty Claim Code (WCC) screen shown above on the job card. Refer to callout 1 above for the location of the WCC on the screen.

2. Record SPS Warranty Claim Code on job card for warranty transaction submission.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2886008*	Reprogram the Lighting Control Module for Turn Signals and/or Daytime Lights Inoperable	0.3 hr

*This is a unique Labor Operation for Bulletin use only.

Important: **To avoid warranty transaction rejections, carefully read and follow the instructions below:

Labour Time [\[Top\]](#)

Labour Operation Code:

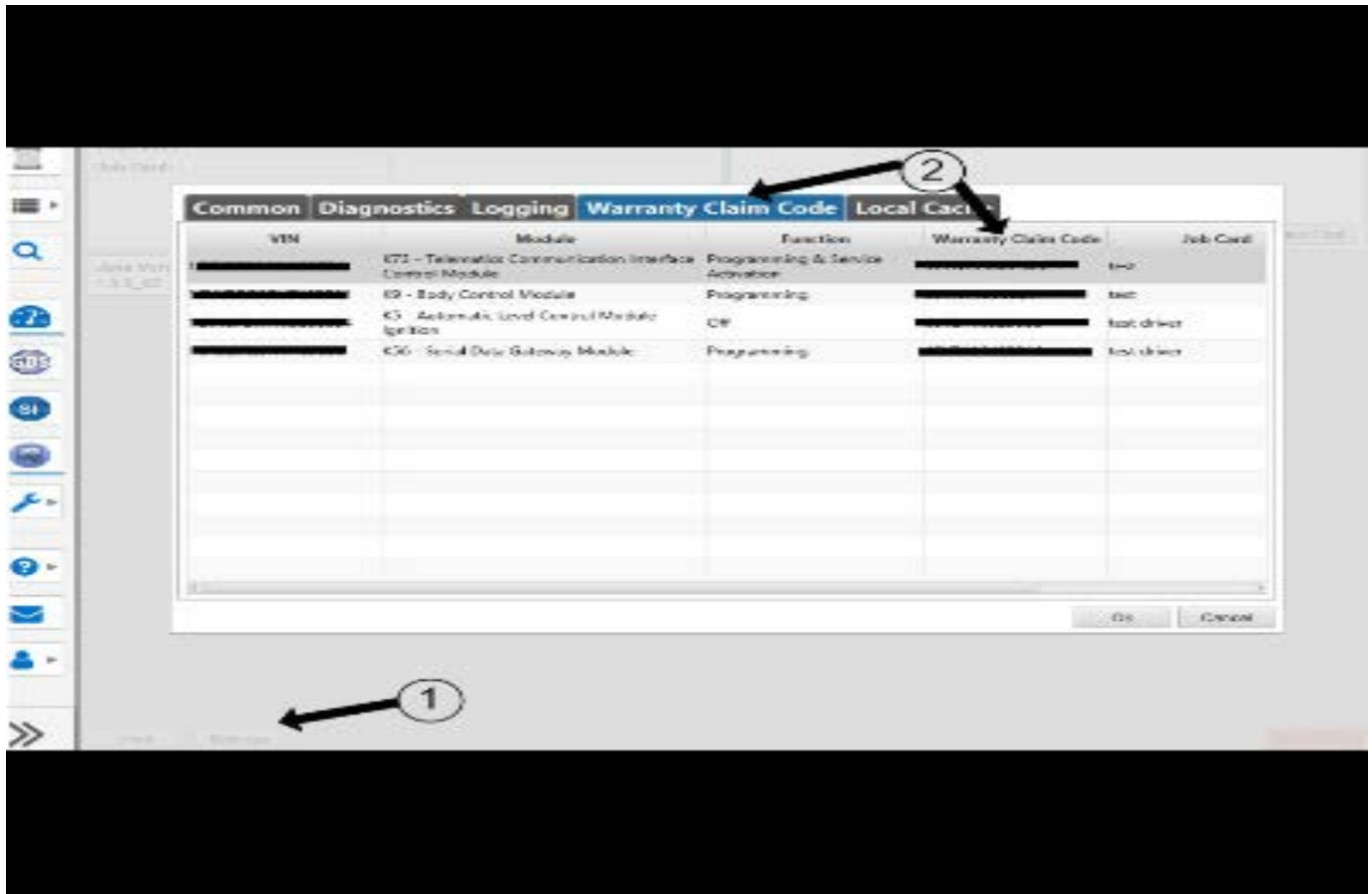
Additional labour op code information:

SPS Warranty Claim Code:

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- The Warranty Claim Code must be accurately entered in the “Warranty Claim Code” field of the transaction.
- When more than one Warranty Claim Code is generated for a programming event, it is required to document all Warranty Claim Codes in the “Correction” field on the job card. Dealers must also enter one of the codes in the “Warranty Claim Code” field of the transaction, otherwise the transaction will reject. It is best practice to enter the FINAL code provided by SPS2.

Warranty Claim Code Information Retrieval



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If the Warranty Claim Code was not recorded on the Job Card, the code can be retrieved in the SPS2 system as follows:

- 1. Open TLC on the computer used to program the vehicle.
- 2. Select and start SPS2.
- 3. Select Settings (1).
- 4. Select the Warranty Claim Code tab (2).

The VIN, Warranty Claim Code and Date/Time will be listed on a roster of recent programming events. If the code is retrievable, dealers should resubmit the transaction making sure to include the code in the SPS Warranty Claim Code field.

Version	4
Modified	Released July 26, 2023 Revised October 02, 2023 – Removed the VIN information and updated the Condition, Cause, Correction sections with additional Information. Revised October 06, 2023 – Specified to replace only the affected headlamp under step 1.1 in Correction Section. Revised January 11, 2023 – Added reference to EPC in step 1.1 and changed step 2 of Correction Section, added programming procedure to Service Procedure, removed Parts Information and changed to unique Labor Operation under Warranty Information.

