



SIB 01 08 18

2024-01-25

I01 (I3) DRIVER'S SIDE FRT AIR BAG MODULE EXT LTD WTY (ELW) 10 YRS/120,000 MILES

This Service Information bulletin (Revision 02) supersedes SI B01 08 18 **dated August 2018**

What's New:

- SIB has been completed reformatted.
- SIB title has been updated.
- The Model, Situation, Cause, Procedure, Parts and Claim Information sections has been updated.
- Attachment updated.

MODEL

E-Series	Model Years	Model Description	Production Dates	Engine
I01	2014 to 2016	i3 BEV	2/11/2014 to 5/3/2016	N/A
I01	2014 to 2016	i3 REx	3/5/2014 to 5/3/2016	IB1

Note: The Model information above is for informational purposes only, it is not the only deciding factor.

Eligible Vehicles

To assist you in identifying those vehicles that have this component-specific, the following Vehicle Comment will show in the VIN-specific DCSnet Warranty Vehicle Inquiry:

Please see SI B01 08 18 (RC 32 34 90 84 00). For this vehicle, the driver's side front airbag limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: Before performing a repair and submitting a claim, first confirm that the above notice shows, confirming that it applies to the vehicle.

If you have eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Component and Issue-Specific Extended Limited Warranty



GRUSB0117-26

For the eligible vehicles and for the issue described below, BMW of North America, LLC (BMW NA) is extending the limited warranty for the vehicle's **Driver's Side Front Air Bag Module (show)** to:

- **10 years/120,000 miles, whichever occurs first, from the vehicle's original in-service date.**

This component and issue-specific extended limited warranty (ELW) for defects in materials and/or workmanship applies to the issue described below.

During the ELW coverage period (Eligible vehicles beyond the 4 year/50,000 mileage New Vehicle Limited Warranty coverage), driver's side front air bag modules with cosmetic cover trim-related defect issues are not covered.

This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: This bulletin is notice of a component and issue-specific extended limited warranty. This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA is sent VIN-specific customer notification letters.

CAUSE

The Supplemental Restraint System's (SRS) air bag warning lamp is illuminated, and the air bag control unit's (ACSM4i) fault memory has stored one or both of the following fault codes:

930904	Airbag Driver 1st Stage: "Resistance too large"
93090A	Airbag Driver 2nd Stage: "Resistance too large"

CORRECTION

Follow the instructions in the PROCEDURE section.

PROCEDURE

If a vehicle listed above arrives at your center with the issue described above, perform the corresponding diagnosis and when applicable, replace the driver's air bag module as instructed or as determined by the diagnosis.

Other SRS/Air Bag-Related Faults and Repairs

A vehicle listed may arrive at your center with other SRS-related issues that are beyond the scope of this ELW coverage.

It is important to notify the customer, if required, additional diagnosis for other un-related SRS-related issues may also be necessary. This additional diagnosis and any corresponding repair work that is needed is not covered by this ELW.

PARTS INFORMATION

To determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
Refer to ETK/AIR	Airbag module, driver's side	1

Only order this **part in the quantities needed** to address customers' vehicles that have confirmed failures.

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code below.

CLAIM INFORMATION

For eligible US-specification BMW vehicles that are registered and operated in the United States (including Puerto Rico), this component and issue-specific 10 year (120 month)/120,000-mile extended limited warranty coverage for defects in materials and/or workmanship applies to qualifying repairs performed by authorized BMW centers.

This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

During the ELW coverage period (Eligible vehicles beyond the 4 year/50,000 mileage New Vehicle Limited Warranty coverage), driver's side front air bag modules with cosmetic cover trim-related defect issues are not covered.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

For the issue described in this bulletin, the replacement driver's air bag module is then covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of issues beyond the scope of this component-specific coverage, or that are due to outside influences, deployments, or any other unrelated issues are not covered by this extended limited warranty. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Qualifying Repairs – Claim Submission

Repair Code:	3234908400	I01 Airbag indicator light active (steering wheel airbag module)
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plus work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable
And, as necessary:		
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time) (Including troubleshooting air bag system)	WT
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

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32 34 519	Replacing airbag unit (Front driver's side)	As applicable
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If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the "Search" button. Next, click on the "Flat Rate Units" button and enter the flat rate labor operation code in the field to the right, click "Search" to display the Flat Rate Unit Group detail choices.

(* Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

Previous Customer-Pay Repairs – Extended Limited Warranty Reimbursement

BMW NA will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component and issue-specific extended limited warranty.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of issues beyond the scope of this component-specific coverage, or that are due to outside influences, deployments, or any other unrelated issues are not covered by this extended limited warranty. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.BMW-RP.com under the following reference:

- B-ELWR 2018 i3 Driver's Side Front Airbag 10Y120M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes an alternative method to request reimbursement, either through the mail, or by fax, as described below:

BMW Customer Reimbursement Center
 Attention: B-ELWR 2018 i3 Driver's Side Front Airbag 10Y120M
 P.O. Box 54067
 Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B010818_i3 Airbag Cust Letter Attach 1.pdf](#)



P.O. Box 619063
Dallas, TX 75261-9063
DO NOT MAIL REPAIR ORDER TO THIS ADDRESS



1-777-WF345-0000002-001-000-000-000-000

JOHN SMITH
PO BOX 1227 BMW OF NORTH AMERICA LLC
WESTWOOD NJ 07675-1227

August 2018

This **"Important Limited Warranty Information"** applies to the BMW vehicle with the Vehicle Identification Number (VIN) of **BBBBBBBBBBBBBBBBBB**.

Dear BMW Owner/Lessee:

BMW is committed to delivering the ultimate in product satisfaction to our customers.

Towards that end, BMW is extending the limited warranty for the:

- **"Driver's Side Front Airbag"**

On the above-referenced vehicle to:

- **10 years/120,000 miles as determined by your vehicle's original in-service date.**

This "component-specific" limited warranty extensions apply to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is notice of a "limited warranty extension." This is not a notice of a Recall or Service Action.

If a repair to this component is required, please contact your nearest authorized BMW center in the United States or Puerto Rico to schedule an appointment. Your authorized BMW center will determine the vehicle's eligibility and review the scope of repairs that are covered by this component-specific limited warranty extension(s).

After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized BMW center in the United States (including Puerto Rico) free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered by this limited warranty extension. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

The integrity of our products is essential to BMW's success and our customers' trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience.

Sincerely,

BMW of North America, LLC

Company

BMW of North America, LLC
BMW Group Company

Mailing Address

PO Box 1227
Westwood, NJ
07675-1227

Telephone

(800) 831-1117

E-mail

Customerrelations@
bmwusa.com

Website

bmwusa.com

777-3000-0714

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

BMW of North America, LLC

August 2018

VIN BBBB BBBB BBBB BBBB

Under these extended limited warranties, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of these component-specific limited warranty extensions.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

If you previously had a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request “online” at www.BMW-RP.com under the following reference:

Covered Component Code

B-ELWR 2018 I03 Driver's Side Front Airbag 10Y120M

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

Alternative Method to Request Reimbursement

Alternatively, you may mail or fax your request and documentation to:

BMW Customer Reimbursement Center
Attention: B-ELWR 2018 I03 Driver's Side Front Airbag 10Y120M
P.O. Box 54067
Hurst, Texas 76054
Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

For all other questions, please contact BMW’s Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

I03 Driver's Side Front Airbag: Limited Warranty Extension to 10 Years/120,000 Miles**Previous Customer-pay Repair Reimbursement – Documentation Checklist****BMW of North America, LLC**

Reimbursement is available to the BMW Owner/Lessee who incurred the expense.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address and your preferred contact telephone number(s):

Repair Order (RO) or Invoice

This document should include the following information:

- Customer name and address
- Vehicle Identification Number (“VIN”)
- The date of repair
- The mileage when the repair was performed
- Itemized breakdown of the labor charges for all repairs* including diagnosis
- Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs*

*For repair orders containing multiple repair line items, only the specific line item expenses that relate to the components that are covered by this extended limited warranty will be considered for reimbursement.

Proof of Payment

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as “PAID”
- Copy of a cancelled check
- Copy of a signed credit/debit card receipt
- Copy of a credit/debit card statement

Determining if an eligible vehicle’s repair qualifies for reimbursement:

Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:

1. Why was the vehicle brought into the repair facility?
2. What was the repair facility's diagnosis?
3. What did the repair facility do to correct the concern and does it qualify?