SIM 28 01 23 2024-01-29

DOUBLE CLUTCH MANUAL TRANSMISSION (DCT) MAINTENANCE SVC TRANSMISSION OIL (CCM)

This Service Information Bulletin (Revision 2) replaces SI M28 01 23 **dated January 2023.**

What's New:
- Situation updated.
- Claim Information section updated.

MODEL

E-Series	Model Description	Affected Option Code
F54	MINI Clubman	02TC - Sport transmission w/dual-plate clutch (DKG/DCT)
F55	MINI Hardtop 4 Door	
F56	MINI Hardtop 2 Door	
F57	MINI Convertible	
F60	MINI Countryman	

SITUATION

A Check Control message displays for "Transmission oil service required" (ID 2120). This warning can be triggered:
- From 60,000 miles (95,000 km) to 78,000 miles (125,000 km)
- After six years: The time interval of "six years" starts from the production date of the vehicle, not on the day of the first registration or the completion of the pre-delivery check (PDI).

If the vehicle is driven more than approx. 1900 miles (3,000 km) after the first CCM, then a second message will be display for "Transmission fault!" (ID 368).

CAUSE

The oil in the double clutch transmission ages with increasing usage, as well as depending on the vehicle's driving profile.

When the transmission oil reaches the end of its service life, a regular "transmission oil change in the double clutch transmission" is required.

CORRECTION

Change the oil in the DCT (aka DKG, German abbreviation for Doppelkupplungsgetriebe).

PROCEDURE

Follow Repair Instruction **00 11 276 Oil change in the double-clutch transmission (DKG).**

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
28 00 8 486 555	Set of screw plugs (7DCT300)	1
83 22 2 433 157	BMW DCTF-2 (1 Liter)	4

CLAIM INFORMATION

Replaced the oil in the double clutch transmission (DKG/DCT) when and as instructed above.

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MINI Maintenance Program

If the MINI vehicle has the applicable “active” optional extended full maintenance (MM+) program coverage, then submit for this maintenance service task as follows:

Repair Code:	**85990701MP**	**MAINTENANCE SERVICE, MANUAL TRANSMISSION OIL (CCM)**

Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 11 276	Oil change in the double-clutch transmission (DKG) (Main work) includes Carrying out vehicle test **(00 00 006/61 21 528)**	As applicable
Or:		
00 11 576	Oil change in the double-clutch transmission (DKG) (Plus work) includes Carrying out vehicle test **(00 00 556/61 21 528)**	As applicable

Note: The Standard Scope procedure (Labor operation code 00 00 105) does not apply here since this transmission oil service task is identified and displayed through a Check Control message instead of through the vehicle’s CBS data.

And:

Sublet – Shop Supplies

Sublet Code 4	Up to $10.00	Reimbursement for the appliable maintenance service-related shop supplies (One time per workshop visit).

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

BMW Group’s AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the “Search” button. Next, click on the “Flat Rate Units” button and enter the flat rate labor operation code in the field to the right, click “Search” to display the Flat Rate Unit Group detail choices.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

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