



SIB 64 02 24

2024-01-26

DELIVERY STOP: COOLANT CHANGEOVER VALVE

MODEL

E-Series	Model Description	Production Date
G26	i4 Gran Coupe Battery Electric Vehicle (BEV)	May 3, 2023 – January 11, 2024
G60	i5 Sedan (BEV)	July 6, 2023 – January 12, 2024
G70	i7 Sedan (BEV)	February 10, 2023 – January 12, 2024

AFFECTED VEHICLES

BMW AG has issued a Delivery Stop (effective January 25, 2024) on certain Model Year 2023 - 2024 BMW vehicles that were produced between February 10, 2023, and January 12, 2024.

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of January 26, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

The coolant changeover valve may develop a coolant leak when the outside temperatures go below 19°F (-7°C).

The vehicles operating systems would also need to be at that same low temperature (example: being parked outside, overnight in low temperatures).

CORRECTION

Discuss the situation with the customer prior to delivery.

PROCEDURE

Have the customer sign the attached information letter, confirming that they have been informed of the situation.

This information letter must be enclosed with the sales contract.

CLAIM INFORMATION

Note: The FRU allowance for the special flat rate operation code provided below has not been assigned to the system yet; the system will be updated shortly.

Reimbursement for this Action will be via normal claim entry utilizing the work package information below.

Repair Code:	0064230200	Gx Coolant changeover valve
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Below is the special flat rate labor operation code choice for this action.

Work Pkg	Labor Operation	Description	Labor Allowance
# 1	00 75 797	Customer information notification	1 FRU

Claim Repair Comments

Only reference the SIB number and that work package (Pkg) one (1) was performed in the technician's RO notes and in the claim comments section, B64 02 24 WP 1, unless otherwise required by State law.

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FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf Customer Information Letter.pdf](#)

Coolant changeover valve information

Dear customer,

We are delighted that you have decided to purchase a BMW, _____ Model, and Vehicle Identification Number:

_____.

Customer satisfaction is of paramount importance to the BMW Group. To promote this, quality checks are carried out regularly.

We have become aware that the sealing capacity of your model's coolant changeover valve may be impaired while outside temperatures are low (below approximately -7 degrees Celsius / 19 degrees Fahrenheit) and the vehicle has cooled to very cold temperatures. As a result, coolant leakage may occur under certain circumstances. If this occurs, it will be displayed to you in the vehicle via a Check Control message ("Drive. It is possible to continue driving. Must be checked by the Service Partner."). Since the probability for this to occur is very low, we believe it is unlikely that you will experience this issue.

During your first regular service visit, your BMW Service Center will conduct a check to see if any corrective measure is needed.

If a warning is displayed in the vehicle, please contact an authorized BMW Center immediately for a service appointment.

Please confirm with your signature that you have read this document in full.

I have read and acknowledge the above information:

Date: _____

Customer Signature: _____

BMW Center Representative: _____