



GASGAS TECHNICAL BULLETIN GTB-2401-USA

START/STOP SWITCH REPLACEMENT

January 16, 2024

AFFECTED MODELS:

2024 ES 350

2024 ES 500

RESTRICTIONS: AFFECTED MODELS ARE LINKED BY VIN IN DEALER.NET

INITIAL INFORMATION:

On motorcycles with the currently installed start/stop switch (p.n.A49011074000), there may be problems with the motorcycle starting automatically.

For this reason, the start/stop switch (p.n. A49011074000) installed on affected motorcycles must be replaced with a different version (p.n. A46011074000).

Affected motorcycles can continue to be used, but the key must be turned off when these motorcycles are not being ridden (e.g. parking, storage, transportation, etc.).

Dealers must perform the start/stop switch replacement on all affected motorcycles in their inventory prior to any customer delivery. Please contact all of your customers who own affected motorcycles to have the start/stop switch replacement performed.

PROCEDURE FOR REPAIR:

We shall not provide a description of general workshop methods. Likewise, safety rules that apply in a workshop are not specified here. It is assumed that the repair work will be performed by a fully trained mechanic who has completed training or has a corresponding qualification. In the event of uncertainty, the most recent repair manual must be consulted.

In the interest of clarity, some components may be shown disassembled or may not be shown at all. It is not always necessary to disassemble the component to perform the activity in question. Please follow the instructions in the text.

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Start/Stop Switch Replacement:

1. Remove the headlight mask, throttle housing and grip.
2. Replace the original start/stop switch with the new replacement start/stop switch using part number **A46011074000**.
3. Reinstall the throttle housing (torque 5 Nm), grip and headlight mask.
4. Destroy the original start/stop switch by cutting the wires and take a photo of it so you can attach it to the TI warranty claim (Fig. 3).
5. Submit the TI warranty claim with the photo of the destroyed start/stop switch.



Fig. 1 – New Start/Stop Switch #A46011074000

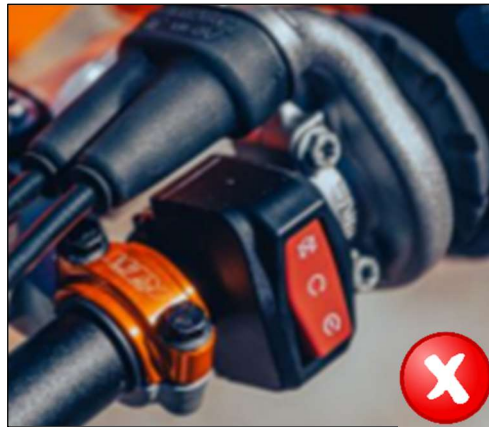


Fig. 2 – Old Start/Stop Switch #A49011074000

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PARTS ORDERING:

Please order the following for each affected motorcycle:

- 1 QTY. A46011074000 – Start/Stop Switch

Replaced start/stop switches #A49011074000 must be stored for at least 6 months and must NOT be disposed of before the 6 month storage time period. A photo of the replaced and destroyed switch (see Fig. 3) must be attached to each TI warranty claim.



Fig. 3 – Destroy the original start/stop switch, take a photo of it and attach the photo to the claim before submitting.

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WARRANTY INPUT INFORMATION:

This Technical Bulletin only affects certain VIN numbers! Please check the VIN by performing a Motorcycle History search in GASGAS Dealer.net to determine if it's affected. If the motorcycle is affected, you will see a link to the bulletin and its repair status in the history results. GASGAS North America will not warranty motorcycles whose VIN numbers are not linked as this bulletin does not apply to them. It is the responsibility of the dealer to determine if the motorcycle requires this update by checking the vehicle history and understanding the instructions provided by this bulletin.

To submit a TI claim click the red arrow on the right side of the corresponding technical information message to start the claim process.

You can now choose the TI Number from the list. The TI number for this procedure is according to the repairs performed and listed in the warranty claim input information; click **Continue with selected action code**. The Warranty Claim is automatically entered for you, including parts & labor. You must enter additional information in the required fields marked with an asterisk "*" before submitting the claim to GASGAS. The flat rate time for this repair is based on the action performed and provided in minutes.

Warranty type:
TI warranty
Component group:
02 – Handlebar
Failure code:
700 – Serial Improvement
Failure causing part:
A49011074000 – Start/Stop Switch
Action code, parts, labor time:
Replacement of start stop switch on the Enduro MY24 Action code: 02_2320665_00 Labor time: 15 minutes Parts: 1 QTY. A46011074000 – Start/Stop Switch
Are stock items affected:
YES - All Start/Stop switches #A49011074000 in your dealer stock must be returned to the spare parts warehouse and can be invoiced via RMA (return goods request).

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