



Technical Service Bulletin

42 Noises from the rear shock absorber mounting

42 24 55 2058459/2 January 4, 2024. Supersedes Technical Service Bulletin Group 42 number 20-42 dated February 4, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, and A4 allroad	2017 – 2019	All	Not Applicable
S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, and RS 5	2018 – 2019		
RS 5 Sportback	2019		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Excluded VIN Break)
1	02/04/2020	Initial publication

Customer states:

- Creaking noises from the rear area.

Workshop findings:

- The noise can be clearly assigned to one of the rear upper shock absorber mountings.

Technical Background

A small amount of movement can occur between the shock absorber mounting and its cover, resulting in a creaking noise.

Production Solution

Improvements have been made to production.



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Service

Please follow instructions in Elsa at Repair Manual: *Chassis >> Suspension, Wheels, Steering >> Rear Axle >> Suspension Strut, Removing and Installing.*

- Apply 5ml Krytox in marked area in blue (Figure 1).

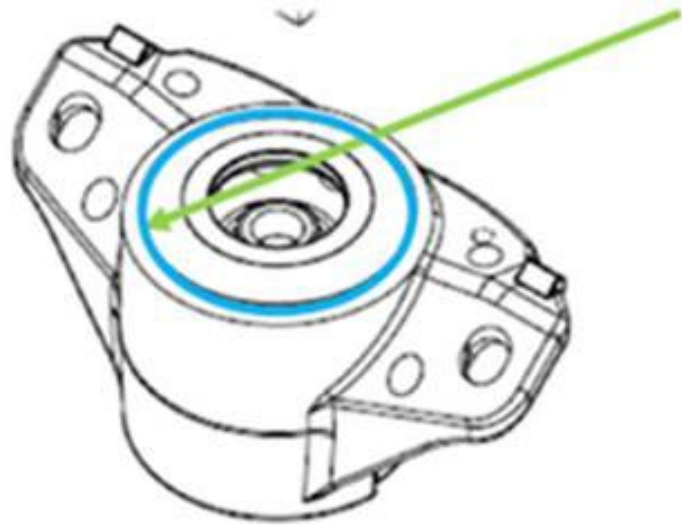


Figure 1. Apply the Krytox to the area marked in blue

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4295		
Damage Code:	0020		
Labor Operations:	Remove and install 1 wheel	4405 1900	See SRT
	Remove and install 2 wheels	4405 2000	See SRT
	Loosen and secure shock absorber	4295 4999	30 TU
	Loosen and secure 2 shock absorbers	4295 5099	50 TU
Diagnostic Time:	GFF	No allowance	0 TU



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	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2058459/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
G052172A1	Krytox – Special lubricant	0.5 (per side)

Additional Information

All parts and service references provided in this TSB (**2058459**) are subject to change and/or removal.

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