



# Technical Service Bulletin

## 40 Visual complaint - grease emerging from swivel joint

40 24 71 2068702/3 January 12, 2024. Supersedes Technical Service Bulletin Group 40 number 23-65 dated June 29, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2022 – 2023	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>header</i> (Updated Model Year)
2	06/28/2023	Revised <i>header</i> (Added Model Year)
1	12/01/2022	Initial publication

### Customer states:

This is a visual complaint that the customer will not normally see. A lifting platform is required.

### Workshop findings:

When inspecting the underbody of the vehicle, you notice grease emerging from the sleeve of the swivel joint on the lower suspension link on the left and/or right side (Figure 1).





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*Figure 1: Grease emerging from swivel joint.*

## Technical Background

When the individual suspension components (wheel bearing housing, suspension link, etc.) are assembled, grease may emerge from the sleeve when the components are bent/moved. The sleeve only forms a seal once the wheel bearing housing has been bolted on.

The grease becomes liquid due to heat conditions, making it appear as though the sleeve is leaking.

## Production Solution

Not applicable.

## Service

- **Do not replace any components.**
- Clean the affected area and check the sleeve for damage. It is not necessary to reapply grease to the sleeve.
- Release the vehicle.

## Warranty

<b>Claim Type</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	4036		
<b>Damage Code:</b>	0010		
<b>Labor Operations:</b>	Clean and check 1 suspension link	4017 2999	20 TU
	Clean and check 2 suspension links	4017 3099	30 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU



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	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2068702/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2068702**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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