

**On-car analysis list from January 2nd, 2024
please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Cross Sport	23	All	All	Exhaust/Heat shield noise	Customer states rattle from below the vehicle (Untouched vehicle)
	Atlas, Cross Sport	24	All	All	MIL-on P0442	Customer states Mill-on, P0442 stored in ECM memory (leak must be from fuel cap area) (Untouched vehicles)
	Taos	23	All	All	MIL-on P0462 and/or P0463	Customer states Mill-on, P0462 and/or P0463 stored in ECM memory (Untouched vehicles)
	All	23-24	All	All	Fuel Gauge	Customer states fuel gauge does not read full after filling the fuel tank (Untouched vehicles)
	Tiguan	22-23	All	All	MIL-on P0442	Customer states MIL-on, P0442 stored in ECM memory (Untouched vehicles)
Chassis	Tiguan	21-23	All	All	Driveshaft Noise	Customer states noise while driving (Noise must be from the driveshaft area) (Untouched vehicle)
Electric	Tiguan, Atlas, Cross Sport	22-24	All	All	Seat Fault B201000, B135354 and/or B135454	Customer states seat memory is inoperative (Must have B201000, B135354 and/or B135454 in address 36) (Untouched vehicle)
	ID.4	23	All	All	Driver Seat Noise	Customer states driver's seat creaking or squeaking while driving or when getting in and out of vehicle (Untouched vehicles)
	Atlas, Cross Sport, Jetta, Taos, Tiguan	22-23	All	All	Key Battery	Customer states key FOB lock/unlock functions do not work via button press (not KESSY). (Must have B147918 and/or B147A18 in Address 09)
	ID.4	23	All	All	Seat Fault B135554	Customer states seat memory is inoperative (Must have B135554 in address 36) (Untouched vehicle)
	Jetta	23-24	All	All	Blower Motor	Customer states blower motor inoperative (Must have B10BE13) (Untouched vehicle)
	ID.4	23-24	All	All	Sunroof	Customer states sunroof cracked (Untouched vehicle)
	ID.4	23-24	All	All	Rear Spoiler	Customer states rear spoiler is loose (Untouched vehicle)
	Tiguan	22-23	All	All	Seat Belt	Customer states seat belt won't retract