

2024-01-09

THIS REPAIR IS MOBILE FRIENDLY

MODEL

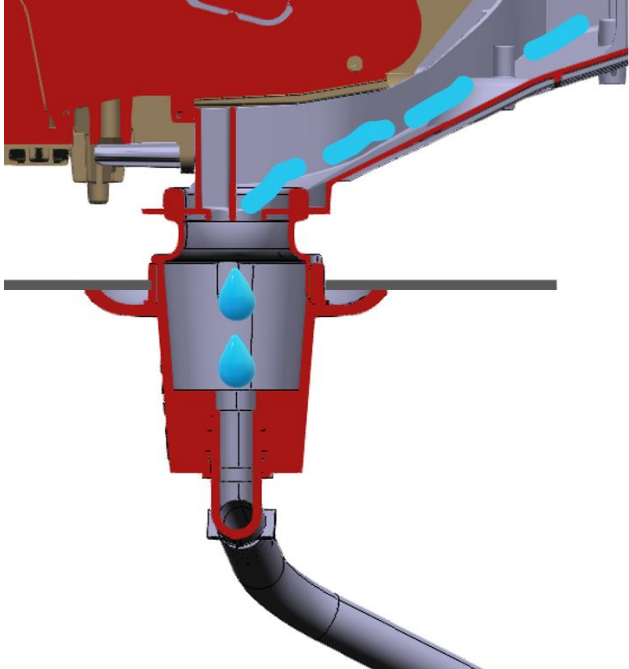
E-Series	Model Description	Production Date
G60	5 Series Sedan BEV	Vehicles produced up to December 1, 2023
G70	7 Series Sedan BEV	

SITUATION

A drumming noise is heard when the air conditioning system is operating.

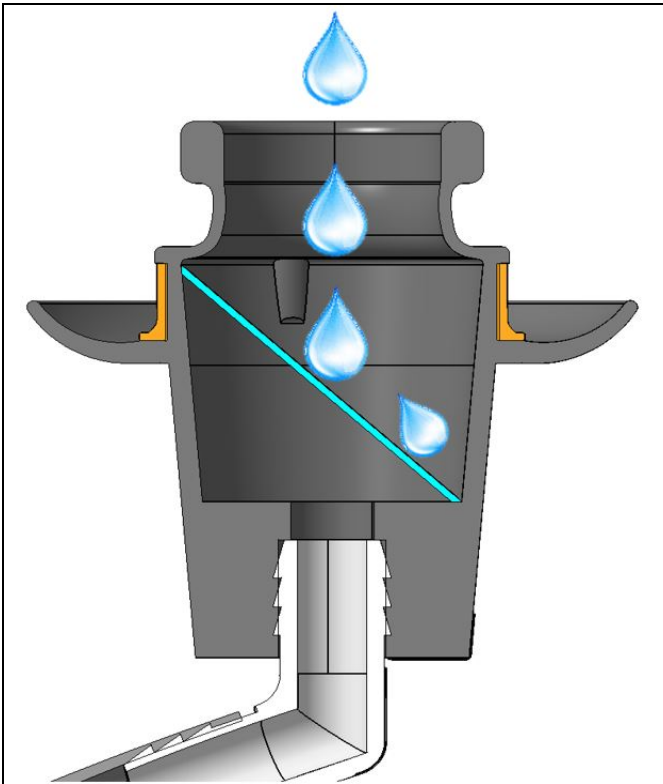
Service parts are not yet available for this repair. This bulletin will be updated once the service repair is ready.

CAUSE



Water dripping into the condensate drain is heard echoing via the condensate drain pipe.

CORRECTION



A ramp insert will be placed into the condensation drain plug, so the water drops falling into the condensate drain pipe are broken up eliminating the drumming noise.

An assembly solution was implemented as of December 2023 production.

PROCEDURE

A modified drain plug with insert will be available later in 2024.

This bulletin will be updated once the repair is available.

NOTE: DO NOT MODIFY the condensate drain pipe. This could allow water to collect upon the high voltage battery or back up into the HVAC box overflowing onto the vehicle floor.

PARTS INFORMATION

Service parts are not yet available for this repair.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

