



January 16, 2024

## **ATTENTION: ALL DEALER PRINCIPALS**

Kia America, Inc. is conducting a Voluntary Emissions Service Campaign to replace the Vehicle Emission Control Information (VECI) Label on certain 2023 MY Sportage vehicles manufactured from July 10, 2023 through July 19, 2023. An incorrect VECI label was installed during production of these vehicles. The VECI label is extremely important when performing maintenance, emissions inspection, or ordering engine and engine management related parts. It also contains the code that tells a testing facility which test to perform to ensure the vehicle is tested to the correct emission standard. The U.S. Environmental Protection Agency and California Air Resources Board consider the under hood VECI label an integral part of state emission testing. If the VECI label is incorrect, the vehicle may fail the emission testing, even if it meets applicable emissions standards.

The Technical Service Bulletin that provides vehicle repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) on **January 16, 2024**.

**On January 18, 2024**, Kia will mail a notice and a corrected VECI label with instructions to customers requesting that they cover the existing label under the hood of their vehicle. Customers will also be given the option of taking the VECI label to a servicing Kia dealer to have the label applied under the hood of their vehicle.

### **What Should You Do?**

Please make certain the appropriate personnel in your dealership are familiar with the details of this Emissions Service campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their 2023 MY Kia Sportage vehicles.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this Voluntary Emissions Service Campaign, and for no other purpose.

Your prompt attention in completing this repair is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures