LEISURE
TRAVEL VANS

TRIPLE E
RECREATIONAL VEHICLES

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

P: 204 325 4361
F: 204 325 5241

301 Roblin Blvd.
P.O. Box 1230
Winkler, Manitoba CA
R6W 4C4

U.S. Mailing:
P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

January 8, 2024

Campaign Update CA#10443

«Dealer»

«ProductLine», VIN #«Vin»
Coach #«UNIT_CoachID»

Subject: Zamp Solar Panel 2 Port Combiner Box is not sealed sufficiently to the roof
Affects certain 2024 Unity (All Models) & Wonder (All Models) Motorhomes

The Zamp solar panel 2 port combiner box is insufficiently sealed to the roof for water intrusion.

Correction:

To correct this situation, follow SOP12504 to seal the access point in the roof.

Labour to perform this Campaign Update: 0.5 hr / unit

Thank you for your anticipated support in correcting this concern.

Sincerely,

Brad Wall

Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosure

1 - SOP12504

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January 8, 2024

Campaign Update CA#10443

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

«Unit», VIN #«VIN»
Coach Serial #«Serial»

Subject: Zamp Solar Panel 2 Port Combiner Box is not sealed sufficiently to the roof
Affects certain 2024 Unity (All Models) & Wonder (All Models) Motorhomes

The Zamp solar panel 2 port combiner box is insufficiently sealed to the roof for water intrusion.

Correction:

To correct this situation, follow SOP12504 to seal the access point in the roof. If you choose to have your selling dealer or a RV service center perform the campaign it will be performed at no charge to you. The time needed to perform is approximately 30 minutes. If you choose to have this campaign performed by a service center other than your dealer, prior authorization is required. When completed or if you have any questions contact Leisure Travel Vans at recalls@tripleerv.com

Thank you for your anticipated support in correcting this concern. We sincerely apologize for creating this inconvenience.

Sincerely,

Brad Wall

Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosure
1-SOP12504

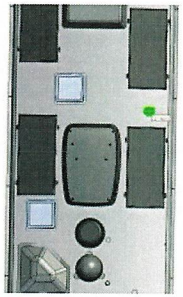
SOP12504
Service Bulletin QAAR 10443
Roof Solar Panel Combiner Box May be Incorrectly Sealed

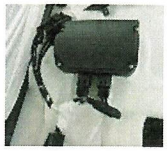
Department: 32
People Required: 1
Time to Complete: 0.50 hours
Date Created: 11-15-23
Date Revised: **Rev #:**
Created by Initial: GK **Verified: BH**

Tools Required:

Ladder long enough to safely get on the roof (if not equipped)
#2 Robertson (Square) screw driver
#2 Phillips (Star) screw driver
Stiff Metal Putty knife
Caulking gun
Dicor Sealant (129-3129)
3/16" x 3/4" Butyl tape (129-0159)
Disposable gloves

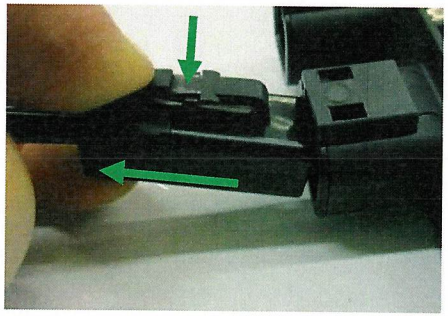
1





Locate the Zamp Solar Panel Wiring Combiner box on the roof of the coach.

2



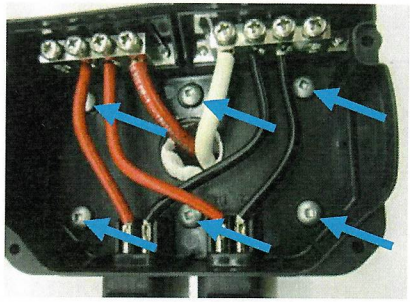
Press the release tab and pull each connector out of the box.

3



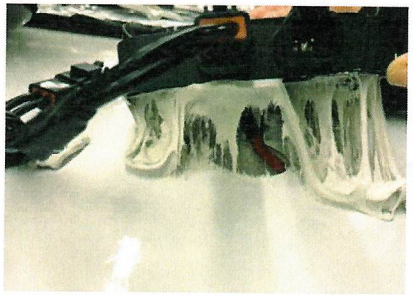
Remove the 4 Phillips screws from the lid of the box.

4



Use the #2 Robertson (square) screw driver to remove the six screws holding the box to the roof.

5



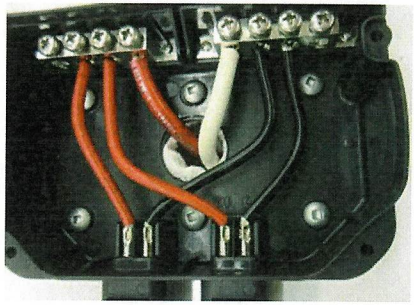
Use the metal putty knife to remove the Dicor and pry the box from the roof.

6



Place a circle of butyl tape around the hole in the roof and a small amount over each screw hole.

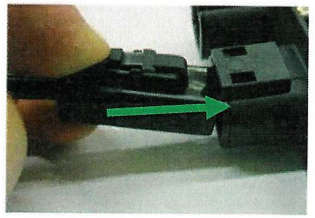
7



Reinstall the screws by hand (no power tools) and snug screws so box is securely mounted.

8





Screw box lid back in place and reconnect the solar panel wire plugs.

9

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SOP12504
Service Bulletin QAAR 10443
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Department: 32
People Required: 1
Time to Complete: 0.50 hours
Date Created: 11-15-23
Date Revised: **Rev #:**
Created by Initial: GK **Verified: BH**



Apply a 25mm (1") wide bead of Dicor completely around the perimeter of the combiner box sealing it to the roof.

Make sure to get the space between the connector ports and any voids between the roof and the box.

10

LEISURE TRAVEL VANS

Contact Leisure Travel Vans Customer Service/Warranty for questions or technical assistance at:

1-877-992-9906

Or

Recalls@Tripleervcom

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