

Subject	Attic Vent and Solar Dock Cracking					Number	23-003
						Date	12/29/2023
						Model	Imagine, Reflection, Transcend
Circulate To:	Service Manager	x	Parts Manager	x	Technician	x	Parts See Below
	Warranty Admin	x	Sales Manager		Part Number (s)	Build Date	See Below
Concern:	Attic vents and solar ports on affected units may prematurely crack allowing for water infiltration.						
Remedy:	The corrective action is to inspect the roof for damage to the attic vent, and/or solar port. If components are cracked they should be replaced with parts supplied by GDRV.						
Flat Rate:	920005 - Attic Vent and Solar Dock Cracking (.3 per component)						

Instructions:

- 1 Inspect all attic vents and the solar port for cracking around the flanges of the component.
- 2 Remove the cracked components by removing the lap sealant, and screws. Lift the component from the roof and clean all excess sealant from the area.
- 3 Prep the replacement component(s) by installing butyl to the underside of the flange.



Affected Units - Build Dates

Reflection TT/150 - 6/10/22 to 11/30/23
 Reflection FW - 6/6/22 to 11/30/23
 Imagine XLS - 8/11/22 to 11/30/23
 Imagine TT - 11/2/21 to 11/30/23
 Transcend/XPLOR - 2/1/22 to 11/30/23

- 4 If you are replacing a component with a **polycarbonate** part, **DO NOT PRIMER** the part. Seal around the new part using 1021 self-Leveling sealant.
- 5 Inspect additional plastic components including skylight and address if needed. If **skylight** is found to be cracked, refer to **TSB 22-004**.

GDRV Recommended Replacement Components and Sealant

540236 - Vent Attic White Polypropylene Mushroom w/Water Guard
421196 - Solar Roof Cable Port Polypropylene Roof Port MC4 Conn
960907 - White Low VOC Self Level 1021