



**Dealer  
Service  
Bulletin**

**NO.:** 7SB007-24-01A

**SECTION:** Electrical

**DATE:** December 22, 2023

**MODELS**

**AFFECTED:** 2024 Revel and Solis T36B

**SUBJECT:** EcoFlow Power Hub Pro

**PLEASE FORWARD THIS INFORMATION TO YOUR RV SALES & SERVICE MANAGERS.**

Winnebago has discovered that certain early firmware revisions of the EcoFlow Power Hub Pro will not charge the coach house battery from shore power when the battery state of charge is at or below 10%. If this condition is encountered, the battery can be charged normally via the chassis alternator (either driving or idling) to a state of charge of at least 12%. From this point, charging via shore power may be resumed. The procedure for checking and updating the firmware are attached.

Thank you for your continued partnership!

Dean Casad  
Director of Customer Support

**IMPORTANT THAT ALL PARTS AND SERVICE PERSONNEL READ AND INITIAL**

PARTS MANAGER		SERVICE MANAGER		SERVICE PERSONNEL				PARTS PERSONNEL				PAGE	
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# EcoFlow Update Procedure



**WINNEBAGO**

## EcoFlow Console Screen Location



## REVEL B44E

Console screen located on the Front facing bath wall, top screen.



## SOLIS T36B

Console screen located on the panel above the side door.



**Firmware version**



## FIRMWARE VERSION

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Current Firmware versions as of 12/19/23

Power Kit Console

2.2.6.59

Power Hub

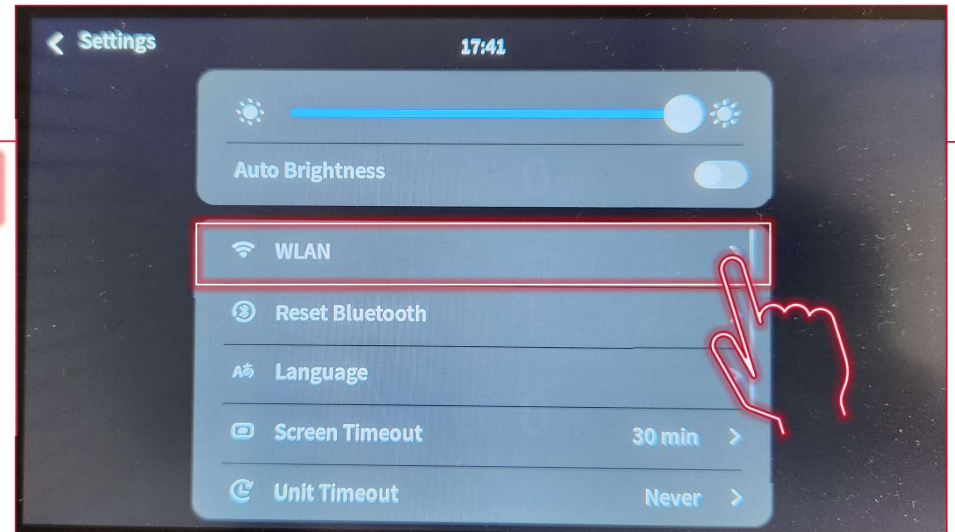
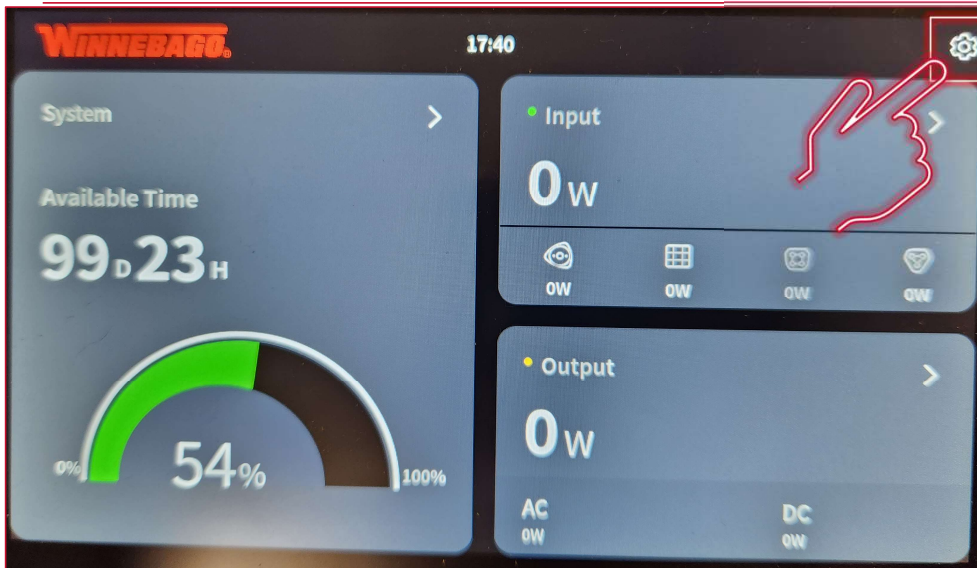
4.0.1.23



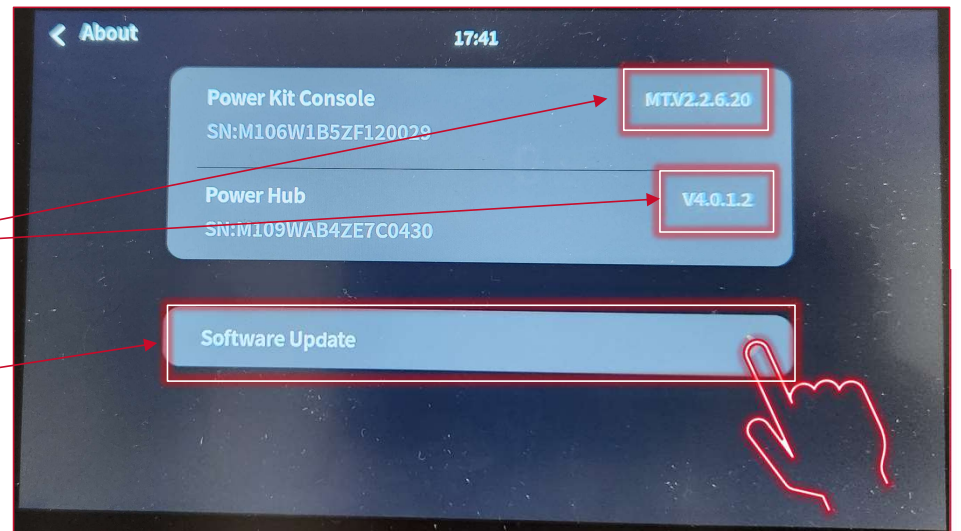
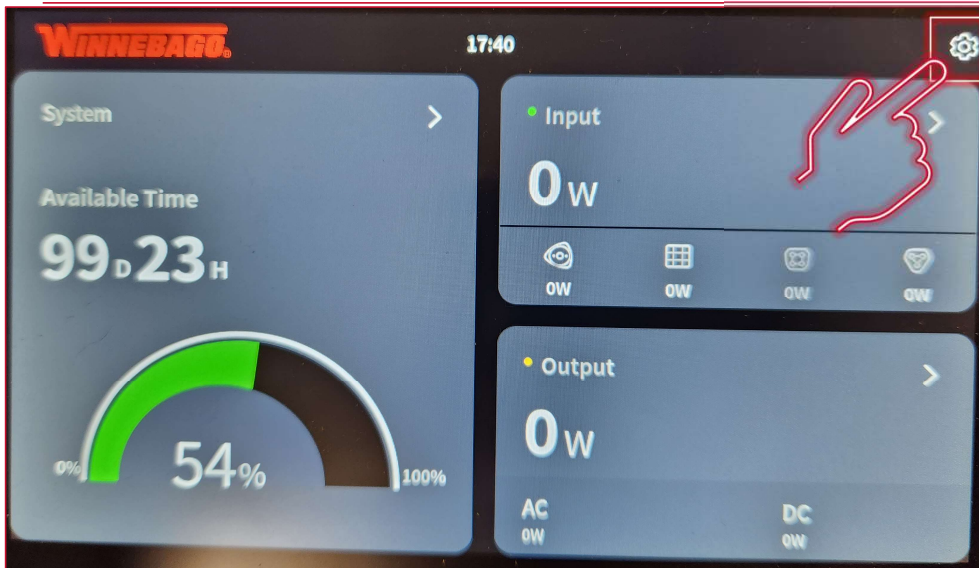
**Update via EcoFlow console screen**



## SETTINGS -> WIFI CONNECT



# SETTINGS -> SOFTWARE UPDATE



Check Firmware Versions here

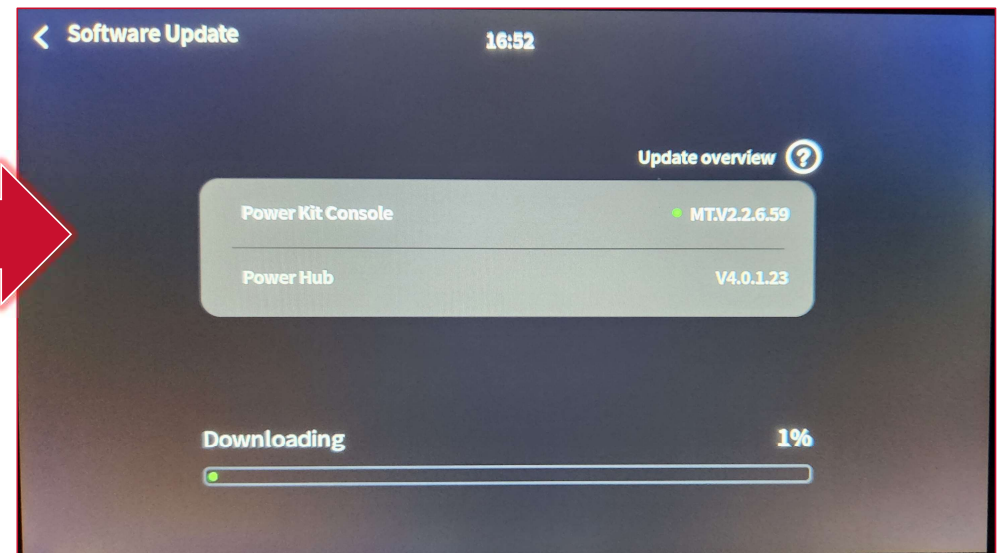
Update Firmware here



## IF UPDATE AVAILABLE

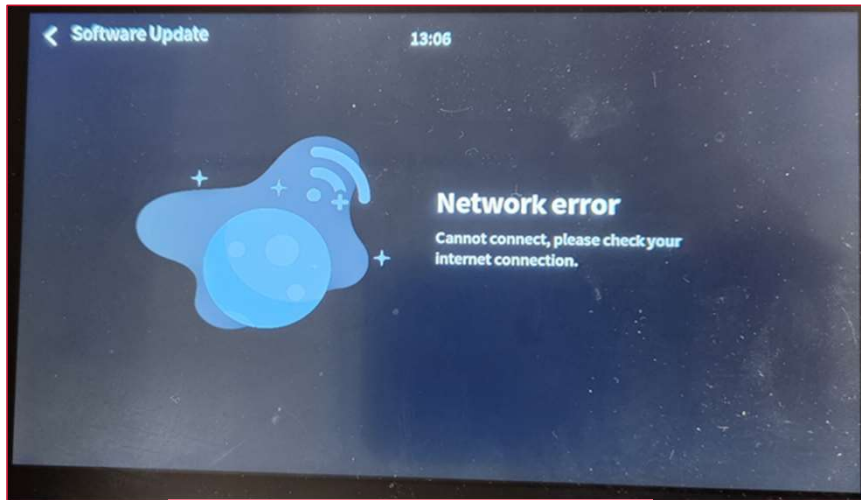


Press 'Upgrade' to download update

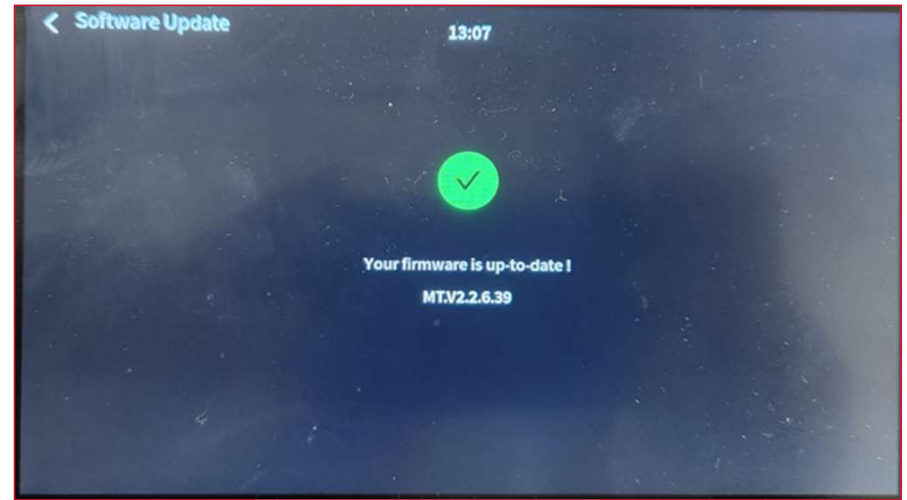


Wait for download to complete.  
Do not disconnect from WiFi or  
remove device providing WiFi

## ALTERNATIVE CASES



WiFi connection is not good.  
OR  
Try waiting a few minutes if you  
have recently connected to WiFi



No Update is available