

Technical Journal

TITLE:

IHU General Issues

REF NO: TJ 36546.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2023-02-23	STATUS DATE: 2023-03-06
FUNC GROUP: 3900	FUNC DESC: Media, navigation and communication	Page 1 of 2	

“Right first time in Time”

DESCRIPTION:

If the vehicle displays any of these symptoms listed below, please see the information listed under “Service.”

Symptoms:

- GPS sign indicating car’s current location, disappears from CSD / DIM during a long drive of 12+ hours, then reappears
- Sporadic no sound from turn signal indicator, but other warning sounds and music applications works fine
- Intermittent availability of Climate during long driving
- Occasional disappearance of the map from the DIM during driving
- CSD flickers during phone call when simultaneously using google maps search screen

List of abbreviations:

CSD: Center Screen Display

DIM: Driver Information Module

CSC Customer Symptom Codes

Code	Description
M9	Instrument panel/dashboard/Tears, snags, cracks
N7	Instrument panel/dashboard/Other instrument panel/dashboard problems
EO	Navigation/Does not work
IC	Navigation/Updates of information slow/does not work
39	Sounds and speakers/Warning and notification sounds not audible

Technical Journal 36546.1.0

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202220-999952
225							2023-9999		-	202220-999952
227							2023-9999		-	202220-999952
235							2022-9999		0175000-0999999	202122-999952
236							2022-9999		0144000-0999999	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
256							2023-9999		-	202220-999952
536							2021-9999		0000001-0999999	202037-999952
539							2022-9999		-	202139-999952

SERVICE:

A software improvement has been released (v2.7) and is now available in VIDA--please perform a Total Upgrade.

Warranty claim info:

Note that the TJ number must be stated in repair order text.

To get warranty claim accepted for a job described in this TJ, please use warranty claim data as mentioned in TJ 31543.

Failing Part: No part replacement accepted

VST Operation Number

VST Operation Number	Description
36004-2	Software Control Module Downloading

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3900.