VOLVO

Service and Parts Business

Special Tools Bulletin

TITLE:

Volvo Technician Tool Program (VTTP)

NO:	ISSUE DATE:	CAR MARKET:	
242	2022-07-15	United States and Canada	Page 1 of 14
	STATUS DATE: 2023-03-01		

"Right first time in Time"

One of the biggest challenges facing the automotive industry is the need for more technicians. At Volvo, the growth of our car park, coupled with one of the longest tenured technician populations in the industry, means we need a strong plan for recruiting and retaining technicians. At the same time, we know the cost of tools is a barrier for new technicians entering the workforce. Most already have enough student debt to make purchasing tools a significant obstacle.

That's why we are continuing to offer the Volvo Technician Tool Program (VTTP). VTTP includes a complete set of tools and VSS-approved cabinet. The cost of the kit is $5,358.07 and Volvo will pay half, so your investment is only $2,679.03. Reducing or eliminating the cost of tools will provide Volvo a competitive advantage, not only when recruiting new technicians, but also in retaining existing ones.

The Volvo Technician Tool Program is one easy way to help recruit the best technicians in the business. We need to think differently, and continue to work together to make Volvo the "Brand of Choice" for automotive technicians.

Service Personnel: Read and initial	SERVICE MANAGER	PARTS MANAGER	WORKSHOP FOREMAN	SERVICE TECHNICIANS										

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PROGRAM DETAILS

How to order

Complete the Volvo Technician Tool Program order form (see page 12) and email it to Frank Rossi at frank.rossi@volvocars.com. Once the order is processed, you will receive tool shipments from Wurth USA, and the tool cabinet from VCUSA. Allow three weeks for processing/shipment.

Terms and Conditions

Dealer Requirements

In order to receive the Volvo reimbursement, the following requirements need to be met:

- VIDA Wi-Fi installed or a signed proposal agreement has been submitted
- VIDA Wi-Wi is installed, running and utilized daily.
- VIDA Network Storage Device (NAS) is properly set up
- VRE workshop standards are met
- Documented mentoring program is in place
- Technician technical training requirements are on track/met
- Special tools are organized and maintained
- Retailer must be set up for direct billing with Volvo Car USA for the Wurth USA partnership program (see page 13)

Note: Installation of the Volvo tool cabinet and organization of the tools are the responsibility of the dealer. No substitutions or exceptions allowed.

Volvo Car USA

Upon receipt of the Volvo Technician Tool Program order form, the order will be processed. Validation of the program will occur three months after shipment of the tools. Tools and cabinet will be received in separate shipments.

Validation

- Technical Training department will validate technician status
- Installation is required within 30 days of receiving the tools and cabinet
- AMM/FTS will confirm installation of tool cabinet and proper storage
- Customer Service department will validate NAS and VIDA Wi-Fi
- Network department will validate VRE workshop requirements

After completion of the validation, the dealer's part statement will be credited one-half the cost of the tools and cabinet. Questions can be directed to Frank Rossi, service workshop support, at frank.rossi@volvocars.com.

Disclaimer

Volvo reserves the right to terminate the program at any time. Volvo reserves the right to charge back the participating dealer for any violation of the terms and conditions of the program. This includes the resale of the tools, improper use of the tools and or if the tools are not utilized in a manner consistent with program guidelines. All tools and cabinet are non-returnable.


WÜRTH
VOLVO
TECHNICIAN
TOOL PROGRAM
BUILT FOR VOLVO CAR USA
EXCLUSIVELY BY WURTH USA
VOLVO

VOLVO

TECHNICIAN TOOL KIT

Volvo Cars USA has selected ZEBRA Quality Hand Tools and trusted power tools best suited to create this Technician Tool Kit. All tools or tool sets are a quantity of 1. Images may not represent actual item and substitutions may be necessary. Any Volvo retailer can find more information and details of the program on the Volvo Cars Retailer Portal with a keyword search of 'Technician Tool Program'. **Art. No. 1965VTTPTOOLS** **Total cost $3,202.90**

ZEBRA MULTI SCREWDRIVER ASSORTMENT - 8 PIECES

Art. No. 0965900501



ZEBRA PLIERS SET - 4 PIECES

Art. No. 071401565



1/2 INCH SHORT IMPACT SOCKET WRENCH ASSORTMENT, METRIC

12 pieces; Art. No. X071490100



CIRCLIP PLIERS SET (4 PIECES - FORMS A, B, C, AND D)

Art. No. 07140230



1/2 INCH DEEP IMPACT SOCKET WRENCH ASSORTMENT, METRIC

12 pieces; Art. No. X071490200



UNIVERSAL HOOK ASSORTMENT

4 pieces; Art. No. X071555340



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WÜRTH

ZEBRA POWERDRIVE COMBINATION WRENCH - SHORT TYPE

21 mm; Art. No. 071330121
22 mm; Art. No. 071330122
24 mm; Art. No. 071330124
27 mm; Art. No. 071330127



ZEBRA POWERDRIVE (12-POINT) DUAL RATCHET COMBINATION WRENCH

Innovative wrench with ratchet function on the box and open sides



Art. No.	Size (mm)	Qty
071425607	7	1
071425908	8	
071425909	9	
071425910	10	
071425912	12	
071425913	13	
071425914	14	
071425915	15	
071425916	16	
071425917	17	
071425919	19	

TORQ WRENCH

1/2" Drive, 40 - 338NM; Art. No. X KTI 721 26A



ZEBRA 1/4 INCH 6-POINT SOCKET SET (33 PIECES)

Art. No. X09651132



ZEBRA 3/8 INCH HEX (6PT) SOCKET ASSORTMENT (22 PIECES)

Art. No. X096503819



ZEBRA 1/2 INCH HEX (6PT) SOCKET ASSORTMENT (23 PIECES)

Art. No. X096513230



TORQ WRENCH

3/8" Drive, 20 - 100NM: Art. No. X07147121



VOLVO

ZEBRA 1/2 INCH SWIVEL BREAKER BAR (490 MM LENGTH)

Art. No. 0712130102



EXTENDABLE JOINTED HEAD RATCHET

3/8"– 258 mm to 373 mm; **Art. No. X07151292**

1/2"– 294 mm to 432 mm; **Art. No. X07151392**



3/8 INCH EXTENDED LENGTH INTERNAL TORX IMPACT SOCKET SET

9 PC, 6" Length, T20 to T55; **Art. No. XGRE1206T**



1/2 INCH DEEP IMPACT SOCKET WRENCH SET

17", 19", 21", Plastic Lined;
Art. No. 0713132890



3/8 INCH UNIVERSAL JOINT

Art. No. 0713128301



3/8 INCH SPARK PLUG SOCKET

14 mm; **Art. No. X071551537**



1/2 INCH SPARK PLUG SOCKET

16 mm; **Art. No. X07155147**



SOCKET WRENCH INSERTS



Art. No.	Size (in)	WS	Qty
X071512707	3/8	WS7	1
X071512709		WS9	
X071512710		WS10	
X071513711	1/2	WS11	2

1/2 INCH HEX (6PT) SOCKET WRENCH

36 mm; **Art. No. X0712131136**



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WÜRTH

EXTENSIONS

1/2", 53 mm; Art. No. 0712138102
1/2", 75 mm; Art. No. 0712138103



1/2" Long, 457 mm; Art. No. 0712138118



ZEBRA QUALITY 1/4", 250 mm; Art. No. 0713118110



1/2 INCH SOCKET WRENCH EXTERNAL TORX



Art. No.	Size
X071513212	TX12
X071513214	TX14
X071513216	TX16
X071513218	TX18
X071513220	TX20
X071513224	TX24

TRIM CLIP REMOVAL TOOL

Art. No. 07143452



BODYWORK FILE BLADE, FLAT 6 INCH LONG

Art. No. X07146100



BODYWORK FILE BLADE, ROUND 6 INCH LONG

Art. No. X07146145



ASSEMBLY TOOL - PANEL REMOVING

Art. No. 07145831



PRY BAR SET - ANGLE BLADES

12", 17", 25"; Art. No. XSUN9803



BRAKE CALIPER BRUSH

Art. No. 07155526



DEAD BLOW HAMMER

3 lb; Art. No. XNS10186
2 lb; Art. No. XNS10185



BALL PEIN HAMMER

12 oz; Art. No. XNS10147
24 oz; Art. No. X10149



BLOW GUN

Art. No. X07149211



VOLVO

ERGOLIGHT PRO MINI LED LIGHT

Rechargable, magnetic, 4 front LED lights and 1 power spotlight;
Art. No. 0827940370



WURTH FENDER COVER

Art. No. 0WGE900203



FEELER GAUGE 16 PIECE SET

Offset blades, range .005" to .002"; Art. No. XCTAA309



WHEEL STUD PILOT PINS

14 mm x 1.5 mm; Set of 2 pins
Art. No. XTHX499



TRENDUS SAFETY GLASSES CLEAR

Art. No. 0899103132



DIGITAL CALIPER, INCHES & METRIC

Art. No. X071576122



LARGE HOSE PLIERS

Art. No. X 0714 61956



SCRAPER TOOL

Art. No. 0714541221



RAZOR SCRAPER

Art. No. X071466335



FLAT CHISEL DIN 6453

Art. No. X07146301



PIN PUNCHES

4 mm; Art. No. X07146328
6 mm; Art. No. X07146330



TELESCOPIC MAGNET

1.1 lb capacity, 26" extension;
Art. No. 0613714



DIGITAL TIRE TREAD DEPTH GAUGE

Art. No. XCEN3S402A



MECHANICS STETHOSCOPE

Art. No. XLIS52500



TELESCOPIC MIRROR

Twist proof, 29" extension;
Art. No. X07153570



DIGITAL TIRE INFLATOR

Art. No. 0715540061



LONG METRIC ALLEY KEY

6 mm hex, 186 mm long;
Art. No. 07153122



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WÜRTH

1/2 INCH HEX 6 PT IMPACT SOCKET WRENCH
Short
15 mm, Art. No. 07141307
18 mm, Art. No. 071413081



1/2 INCH HEX 6 PT IMPACT SOCKET WRENCH
Long, 18 mm; Art. No. 071413142



1/4 INCH HEX (6 PT) DEEP IMPACT SOCKET SET
9 PC | Long, 5.5 mm to 13 mm
Art. No. XSUN1812



3/8 INCH HEX (6 PT) STANDARD IMPACT SOCKET SET
13 PC | Long, 7 mm to 19 mm
Art. No. XSUN3359



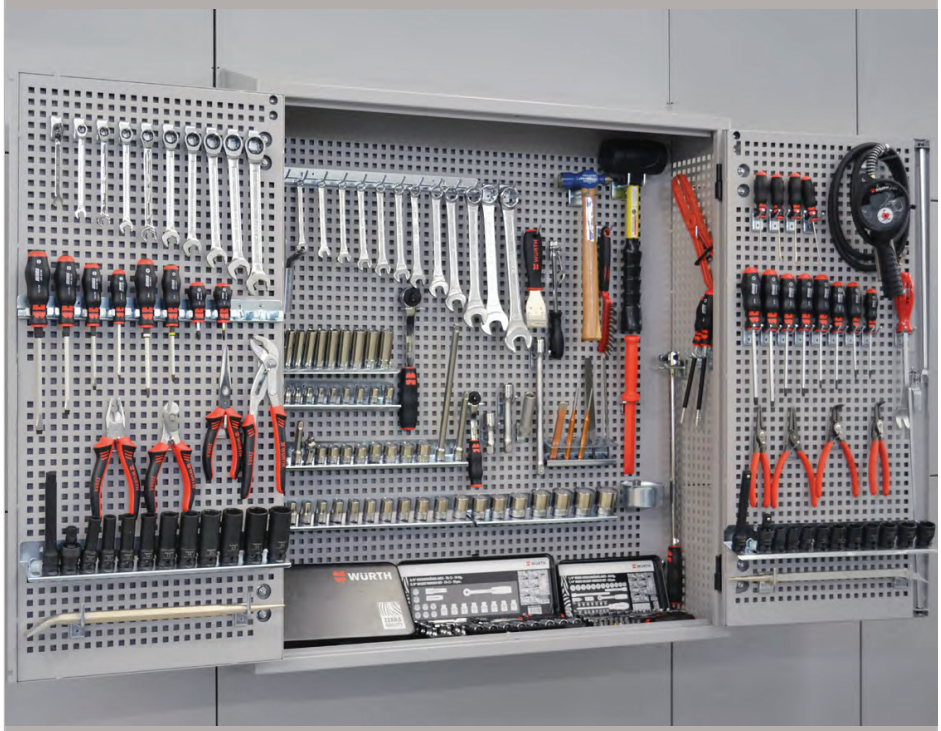
3/8 INCH HEX (6 PT) DEEP IMPACT SOCKET SET
13 PC | Short, 7 mm to 19 mm
Art. No. XSUN3358



VOLVO



This kit is created and ordered specifically for Volvo Car Technicians. It is designed to be the ideal kit for new technicians to jump-start their career with a focus on the Volvo Car Brand.



POWER TOOLS

ART. NO. 1965VTTPPOWER // $1,512.87

2606-20: 1/2" M18 COMPACT DRILL DRIVER



- Delivers 500 in-lbs of torque and up to 1,800 RPM.
- Only 7-1/4" length, drill driver allows you access to the tightest work spaces.
- All-metal gear case and 1/2" metal chuck provide maximum durability
- REDLINK™ Intelligence provides advanced protection in abusive situations and manages the tool's temperature to provide maximum life.

✓ **5 Year Limited Manufacturer Tool Warranty**

2854-22 CT: 3/8" M18 IMPACT WRENCH WITH FRICTION RING KIT



- M18 FUEL™ 3/8" Compact Impact Wrench w/ Friction Ring(2854-20)
- M18™ REDLITHIUM™ CP2.0 Battery Pack (48-11-1820) qty. 2
- M18™ & M12™ Multi-Voltage Charger(48-59-1812)
- Carrying Case

✓ **5 Year Limited Manufacturer Tool Warranty**

✓ **2 Year Limited Manufacturer Battery Warranty**

2457-21: 3/8" RATCHET KIT



- M12™ Cordless 3/8 Ratchet (Tool Only) #2457-20
- M12™ REDLITHIUM™ CP1.5 Battery Pack #48-11-2401
- M12™ Lithium-ion Battery Charger #48-59-2401

✓ **5 Year Limited Manufacturer Tool Warranty**

✓ **2 Year Limited Manufacturer Battery Warranty**

2553-20: 1/4" HEX IMPACT DRIVER (TOOL ONLY)



- M12 FUEL™ 1/4" Hex Impact Driver (Tool Only) #2553-20

✓ **5 Year Limited Manufacturer Tool Warranty**

2767-20: 1/2" M18 IMPACT WRENCH WITH FRICTION RING



- M18 FUEL 1/2" High Torque Impact Wrench with Friction Ring (Tool Only) #2767-20

✓ **5 Year Limited Manufacturer Tool Warranty**

48-11-2420: M12 RED LITHIUM CP 2.0 BATTERY



- M12 Red Lithium CP 2.0 Battery #48-11-2420

✓ **2 Year Limited Manufacturer Tool Warranty**

*__NOTICE__: All power tools displayed are part of the Optional Power Tools Add-On & shipped as a separate kit as requested. Price subject to change on quarterly basis.

WÜRTH

WURTH USA, INC.

LIMITED WARRANTY POLICY

Wurth USA, Inc. – Limited Warranty Policy

This limited warranty policy ("Limited Warranty Policy") represents Wurth USA, Inc.'s ("the Company"")
commitment to our customers and our effort in ensuring the quality of our products.
If you are the original purchaser of our product, the Company warrants, for the time period indicated below (the "Warranty Coverage"), each Wurth USA product to be free from defects in materials and workmanship under normal use and service, when installed, adjusted, used, and maintained, in the manner they were intended.

WURTH PRODUCT	WARRANTY COVERAGE
• "Zebra" brand hand tools	**Limited lifetime warranty** Wurth usa warrants these products for its useful life against deficiencies in material and workmanship
• Wurth brand hand tools	**1-year Limited Warranty** Wurth USA warrants these products for one (1) year from the date of purchase of the original purchaser
Please note that the Limited Lifetime Warranty and the 1-year Limited Warranty are subject to the provisions and limitations contained in this Limited Warranty Policy and in any applicable Wurth USA terms and conditions of sale.	

WÜRTH'S ONLINE CATALOGS

CLICK TO VIEW FULL WURTH WARRANTY

VIEW THE COMPLETE HAND TOOL CATALOG

MILWAUKEE POWER TOOLS WARRANTY INFORMATION

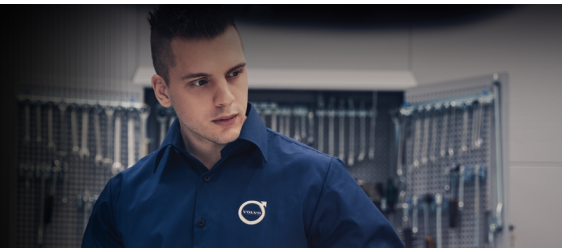
ZEBRA QUALITY

OUR DEFINITION OF EXTREME PERFECTION? ZEBRA® QUALITY.

You've seen the above logo stand out next to a few products in this brochure, and sometimes included in the product title. For only those products of premium quality with clever problem solving solutions, perfect ergonomics, optimized performance, top effciency, functionality and service life are given the coveted ZEBRA stripes.

We don't make compromises when it comes to the quality of our tools. Every product is subjected to endurance tests of our testing laboratories. These tests are always pratice-oriented and are usually even much tougher than practial use itself.

Volvo Technician Tool Program
Order Form



Retailer Name _____ Retailer Code _____

Contact Person _____ Title _____

Street _____

City _____ State _____ Zip _____

Email _____ Phone _____

Volvo Car USA has specified a detailed tool kit for the Volvo Technician Tool Program (VTTP). Each kit includes hand tools, cordless power tools, tool cabinet and hook set. See VTTP brochure for a complete listing of tools. Reducing the cost of tools will provide Volvo dealers a competitive advantage when recruiting and retaining technicians.

Qty.	Tool Kit			Total
1	Cabinet	Part Number 9814284	$525.80	$5,358.07 Dealer will be credited half the total after validation.
	Hook Kit	Part Number 9814181	$116.50	
	Hand Tools	Part Number 1965VTTPTOOLS	$3,202.90	
	Power Tools	Part Number 1965VTTPPOWER	$1,512.87	

Power tools pricing is subject to change quarterly without notice. Four items listed are sold only as a complete unit – no substitutions, removal or additions to the listed part numbers is allowed.

Print Name and Title _____ Authorized Signature _____

Terms and Conditions
To take advantage of the Volvo Technician Tool Program, the following dealer requirements must be met:

- VIDA Wi-Fi installed or a signed proposal agreement has been submitted
- VIDA Network Storage Device (NAS) is properly set up
- VNF or VRE workshop standards are met
- Documented mentoring program is in place
- Technician technical training requirements are on track/met
- Special tools are organized and maintained. *Installation of the Volvo tool cabinet and organization of the tools are the responsibility of the dealer. No substitutions or exceptions allowed.*
- Retailer must be set up for direct billing with Volvo Car USA for the Wurth USA partnership program

Volvo Car USA
Upon receipt of the Volvo Technician Tool Program order form, the order will be processed. Tools and cabinet will be shipped separately. VCUSA will validate terms and conditions of the program three months after shipment of the tools. After validation, the dealer's part statement will be credited one-half the cost of the tools and cabinet. All tools and the cabinet are non-returnable.

Email completed form to Frank Rossi at frank.rossi@volvocars.com

VOLVO

Volvo Car - Würth USA Partnership
Enrollment Form

☐ I choose to participate in the Volvo-Wurth partnership program and understand all purchases will be invoiced by Volvo Car USA.

Retailer Name _____

Retailer Code _____

Address _____

City _____ State _____ Zip Code _____

Phone _____

# of Techs _____

National Account Code: **VL**
Price Group: **VL**
Link Account To: **3000000**
Business Code: **C1519**

_____ _____ _____
Authorized Signature | Print Name and Title | Date

Email completed form to Frank Rossi at frank.rossi@volvocars.com



WÜRTH

VOLVO TECHNICIAN TOOL PROGRAM

JUNE 2022 UPDATES

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VOLVO