



Volvo Car USA LLC

Technical Journal

Technical Journal Title Convert CARE KEY to normal key		Ref. No. TJ 35978.2.1	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3666	
Function Description Access (central looking & remote)		Page Page 1 of 2	

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Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

***Please note: This Technical Journal only applies to vehicles with keyless functionality. Non-keyless vehicles do not apply.**

New Software Products have been developed to convert a CARE KEY to a normal key. After the download, the CARE KEY will have no restrictions and it will be possible to connect a driver profile to the key.

To convert the Care Key to a normal key, please see the advice under "Service".

CSC Customer Symptom Codes

Code	Description
VZ	Locking/unlocking/Other central locking problems

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2021-9999		-	202020-999952
225							2021-9999		-	202020-999952
227							2021-9999		-	202020-999952
234							2021-9999		-	202020-999952
235							2021-9999		-	202020-999952
236							2021-9999		-	202020-999952
238							2021-9999		-	202020-999952
246							2021-9999		-	202020-999952
256							2021-9999		-	202020-999952
536							2021-9999		-	202020-999952
539							2022-9999		-	202139-999952

SERVICE:

To convert a CARE KEY to a normal key, use one of the following part numbers, depending on car model:

XC40/C40	SP: 32364504 CARE KEY CONVERSION
S90/V90/V90CC	SP: 32364505 CARE KEY CONVERSION
S90L	SP: 32364506 CARE KEY CONVERSION
XC90/XC60	SP: 32364507 CARE KEY CONVERSION
S60/V60/V60CC	SP: 32364508 CARE KEY CONVERSION

After the SW has been downloaded, the Care Key will have the same functionality as a normal key.

Returning/Activating Care Key Functionality:

Note!!! If all keys are re-programmed to the vehicle (for example, erasing and re-adding all keys), the Care Key will revert to its normal Care Key functionality. If this is done, the above SP would need to be downloaded again in order to convert the Care Key back to a normal key.

If the customer wishes to have the Care Key functionality back, simply erase and re-program all keys, this will enable the full Care Key functions.

Warranty claim info:

No warranty claim accepted for a job described in this TJ. The Conversion SW is free of charge.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3666.