

**Volvo Car USA LLC****Quality Bulletin**

Bulletin Title Delivery Action D10260: FLC2 Model Year 2024 S60, XC90, XC40		Group 38	NO D10260
Issuer (Dept.) Product, Safety and Compliance	Car Market United States and Canada	Issue Date 12/13/23	Status Date 12/13/23
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A. DELIVERY ACTION D10260 DESCRIPTION

Volvo Cars USA LLC and Volvo Cars Canada LTD on behalf of the Volvo Car Corporation has decided to launch Delivery Action D10260: Forward Looking Camera 2 (FLC2) on certain model year 2024 S60, XC40, and XC90 vehicles.

Volvo Cars investigations have identified that the wrong part number has been assembled for the FLC2 and you will not be able to perform PDS software.

The corrective action is to replace the FLC2 according to VIDA instruction.

A total of 12 U.S and 1 Canadian vehicles are eligible for this delivery action.

B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS DELIVERY ACTION. VEHICLES IN RETAILER INVENTORY MUST BE UPGRADED PRIOR TO PDS.

Vehicle eligibility must be confirmed:

- Vehicle Inquiry – Warranty Vehicle Inquiry where the message “Delivery Action D10260 FLC2” will appear for eligible vehicles, F4=History from the main Inquiry menu must be selected to confirm Delivery Action D10260 has not been completed. Eligibility can also be confirmed in TIE.

All vehicles must be checked for any incomplete recalls or service campaigns or service upgrades. All open Recall, Service Campaign or Service Action repairs must be completed. If you have any questions concerning this recall, send them to recall@volvocars.com.

C. PORT VEHICLES

NOT all vehicles arriving from the ports will have been completed. It is the retailer's responsibility to check vehicle eligibility prior to delivery.

D. PARTS / PARTS RETURN

Please refer to the Parts Bulletin once available.

E. OWNER NOTIFICATION

No owner notification. This action does not apply to retailed vehicles.

F. VEHICLES IN RETAILER INVENTORY

All vehicles marked for Delivery Action D10260 must be remedied prior to delivery.

G. RETAILER RESPONSIBILITY

All vehicles qualifying for this Delivery Action must be repaired prior to a customer taking possession of the vehicle at new car delivery.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this campaign repair is Certified (G1).

I. REIMBURSEMENT PROCEDURES & RETAILER ALLOWANCE

Recall D10260 claims should be submitted using the LONG FORM application only.

Claim Type: D10260
Cause Code: 02
CSC Code: XW
Main OP: 99910-1
Failed Part Number: 32410083 (Camera)

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Labor Time</u>
99910-1	Delivery stop acc. To QB-D	1	0.1
37330-2	Forward-aimed camera (FLC) remove-install/replace	1	0.4
36002-3	Software control module downloading	1	0.2
36060-3	Calibration with VIDA	1	0.1

***Replace the FLC2 in these steps:**

- 1. Replace the FLC2**
- 2. Perform a FLC2 Reload and Calibration**
- 3. Total Upgrade to be performed via PDS**

***Labor times provided are current at the time of release and are subject to change:
Claims will be paid at the time in effect on the repair date.**