



# Preliminary Information

## PIT6098 Wireless Charger Starts Charging And Stops Charging

Proactive

Models

| Brand:    | Model:   | Model Years: | VIN: |     | Engine: | Transmissions: |
|-----------|----------|--------------|------|-----|---------|----------------|
|           |          |              | from | to  |         |                |
| Cadillac  | Lyriq    | 2023 - 2024  | All  | All | All     | All            |
| Chevrolet | Colorado | 2023 - 2024  | All  | All | All     | All            |
| GMC       | Canyon   | 2023 - 2024  | All  | All | All     | All            |

|                            |   |
|----------------------------|---|
| Involved Region or Country | North America   |
| Additional Options (RPO)   | K4C   |
| Condition                  | Some customers may comment that the wireless charger starts charging and then stops charging. |
| Cause                      | The cause is unknown at this time.  |

**Correction:**

Do not replace any parts at this time.

Engineering is aware of this concern and are investigating at this time.

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

Once a solution is available, this PI will be updated with additional details.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation  | Description  | Labor Time |
|--|--|------------|
| *5486438   | Verify wireless charger starts then stops charging | 0.2 Hr.    |
| *This is a unique Labor Operation for Bulletin use only. |  |            |

**Version History**

|          |                          |
|----------|--------------------------|
| Version  | 1                        |
| Modified | 12/11/2023 - Created On. |



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