



Bulletin No.: PIC6526A  
Published date: 12/7/2023

# Preliminary Information

## PIC6526A Service High Voltage with Reduced Propulsion and Battery Light Illuminated

Proactive

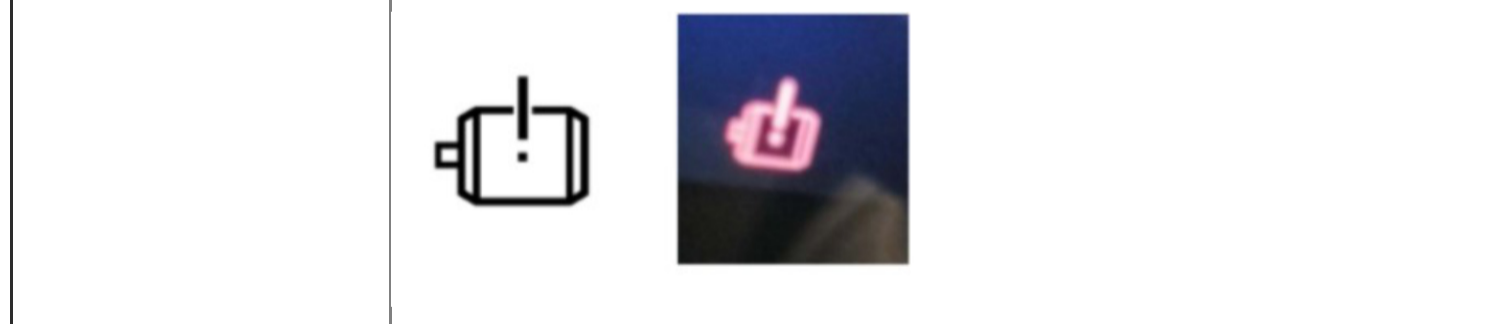
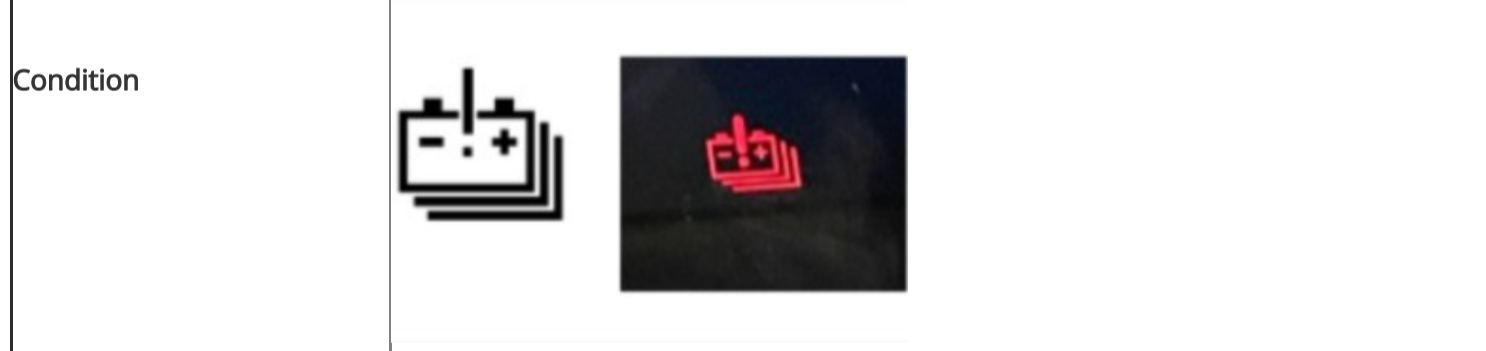
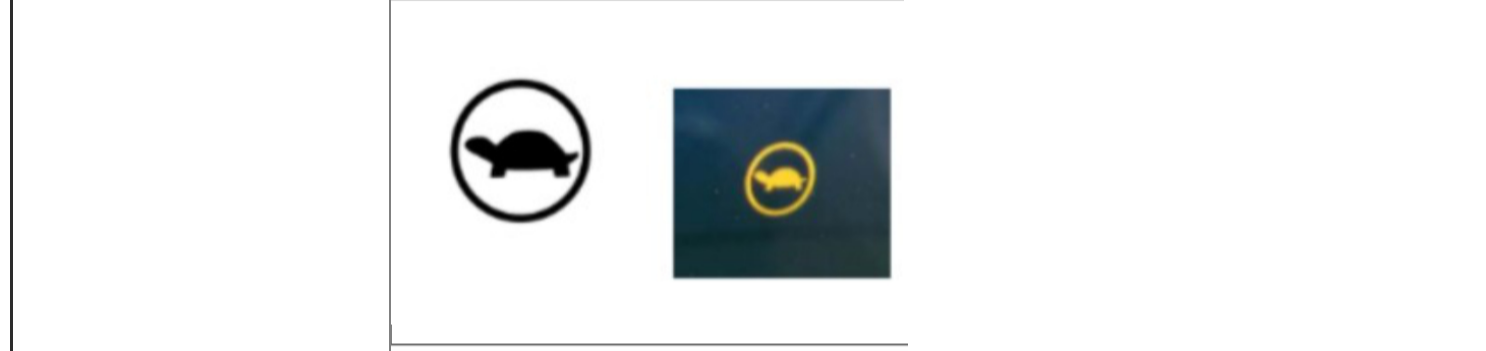
Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Lyriq	2024	All	All	All	All

Involved Region or Country: North America

Additional Options (RPO): IVD

Some customers may see a Service High Voltage message with the battery icon and reduced propulsion light illuminated.



Cause: A11 Radio calibration.

**Correction:**

The technician will need to USB update the A11 radio followed with a radio reprogramming in SPS2.

Please follow SI document ID 6442935 for programming procedure.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3487988	Reprogram radio with updated software - PIC6526	0.3 Hr.
	Additional time for USB programming	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

**Version History**

Version	2
Modified	10/20/2023 - Created On. 12/07/2023 - Updated Labor Operation.



GENERAL MOTORS